

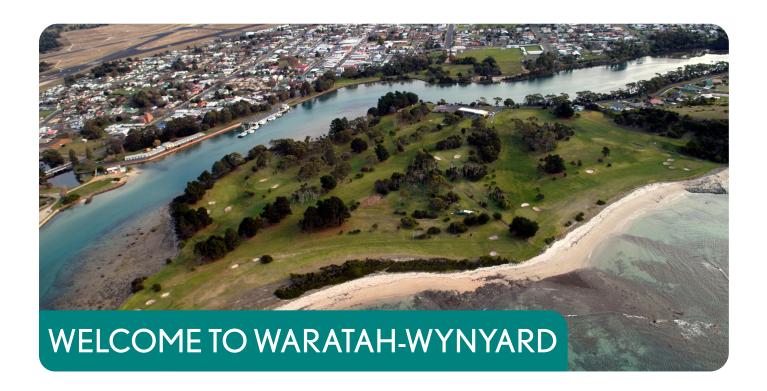
Information for New Residents



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A Message from our Mayor

It is just great that you have chosen to reside in our part of this island state.

Tasmania offers so much variety in which ever path you wish to take, and to think that your choice of residence is in the Waratah-Wynyard Municipal Area gives me a great sense of pride.

It is important to us that we make you feel welcome and comfortable in our environment. We have amazing landscapes from beautiful coastal beaches, to being half an hour drive to the Tarkine Wilderness and all the rich rural activities that prosper in between.

Our towns are designed to be very accessible and provide a variety of activities and services to all age groups. From our coastal seaside villages, to our historical mining towns, such as Waratah, we have decades and generations of history.

Waratah-Wynyard Council staff have a great knowledge of our area and are there to help you with any queries you might have. You'll notice the immense pride and respect our staff have for the work they do and the community they serve - which I'm sure will help make your transition that much easier.

In the early days of your arrival feel free to visit the Wonders of Wynyard Visitor Information Centre on Exhibition Link, which is a great place to meet many local volunteers who have a wealth of knowledge and will be the perfect ambassadors for showcasing this region.

We also have many not for profit organisations and sporting clubs, always flying the flag for us with their representation here and abroad.

You'll find this brochure a useful guide to essential services such as health and education, as well as some of the support services, sport and recreation opportunities available.

Welcome to Waratah-Wynyard, we hope you enjoy everything we have to offer.

Dr Mary Duniam Mayor



DIVERSITY IN ABUNDANCE

Lifestyle

The municipality of Waratah-Wynyard can offer you a diverse range of lifestyle options, including serviced urban residential, rural residential acreage, beachside village or peaceful rural living.

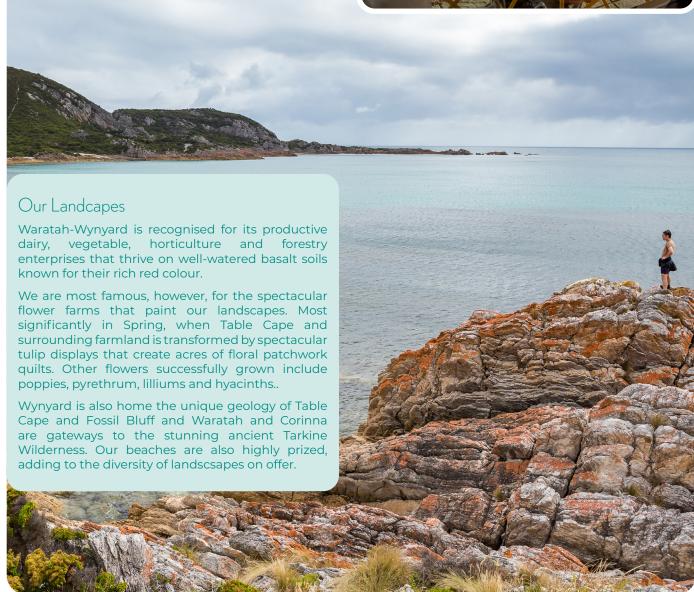
Our local communities are all different and unique. Our strength and appeal lies in the diversity of our landscapes, our people, our towns and the richness that choice brings.

Housing is affordable, and there are childcare and schooling choices across the public and private sector. Wynyard offers a bustling retail centre providing the community with ample services and amenities.

Industries such as manufacturing, agriculture, forestry, tourism and hospitality contribute to the local economy and provide a range of career opportunities.

Our stunning natural environment and diverse range of sport and recreation facilities contribute to the liveability and appeal of our area. No matter where you choose to live in Waratah-Wynyard, you will enjoy a strong sense of community.









SNAPSHOT

Population: 14,300 (2021 census)

Area: 3532 km2

Climate: Temperate – coastal areas

Avg February temp: 22°C

Ava July temp: 12.6 °C





OUR TOWNS

Wynyard

Wynyard is a picturesque seaside town with a bustling retail hub including numerous cafes and restaurants providing a variety of dining experiences. Nature walks, local markets, a choice of education, sport and recreation facilities and ample services make Wynyard the perfect place to live and play. Renowned for it's stunning and unique springtime tulip displays, Wynyard is home to the Tulip Festival each October.

Somerset

Located 12km east of Wynyard on the Cam River, which forms the border with the City of Burnie, Somerset has excellent recreational facilities and a traditional village shopping centre – including a butcher, bakery, supermarkets and newsagent and boutique specialty stores. Bordered by river and sea, it's no surprise Somerset is popular for water-based recreational activities such as boating, fishing, kayaking and swimming. Somerset Beach is a favourite exercise beach and is home to an active Surf Life Saving Club and a spectacular All-Abilities playground at ANZAC Park.

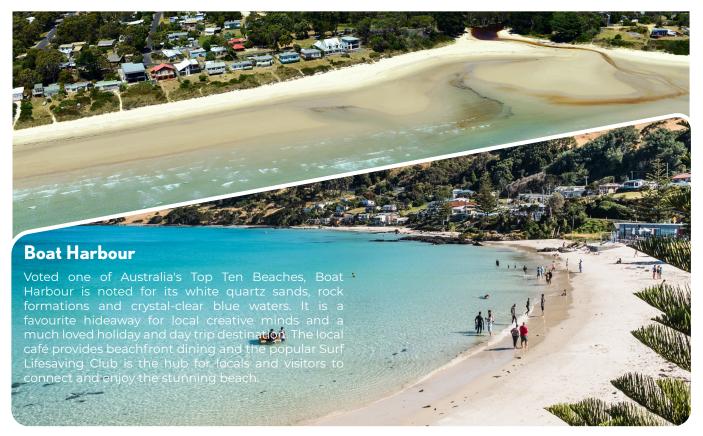
Yolla

Yolla is approximately 18km south of Wynyard and has a small rural community. Farming includes dairy, vegetable production, beef cattle, cropping, forestry and poppy production. Facilities include a tavern, pharmacy, petrol and general store, and a school catering for Kinder to Year 12 students. With both Wynyard and Somerset within a 20 minute drive, Yolla residents enjoy rural living within easy distance to services and amenities.

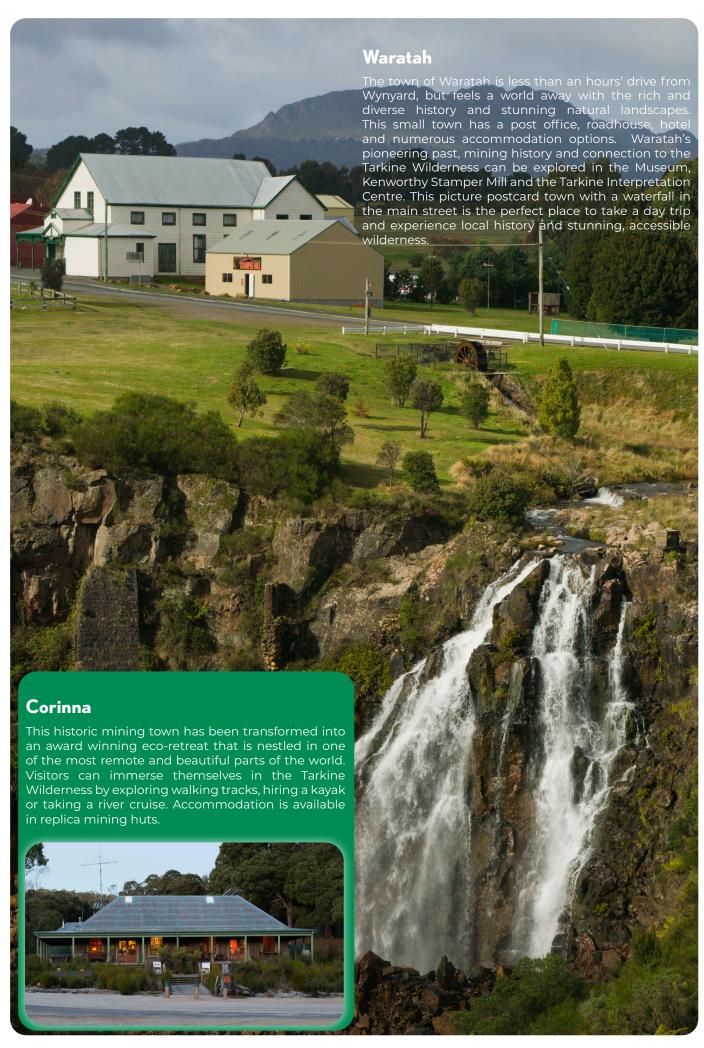


Sisters Beach

Sisters Beach sits within the Rocky Cape National Park, with a mix of permanent residences and coastal 'shacks'. It's a popular weekend getaway or holiday destination perfect for boating, fishing, snorkelling or just strolling along kilometres of white sandy beaches. The choice of walking tracks, stunning coastline and unique flora make it particularly popular with nature lovers and photographers.







OUR COUNCIL

Elections

Council has eight elected members. Each Councillor is elected for a four year term on an all in, all out basis. In 2022 Local Government voting became compulsory, - so ensure you are correctly enrolled to vote at your Waratah-Wynyard address.

If you are enrolled on the State Electoral Roll, you are automatically enrolled to vote in the Local Government elections in the municipality in which you reside.

General Manager's Roll

You are also eligible to enrol for Local Government elections in municipalities where:

- You own or occupy land but you are not eligible to be on the State roll for that area; or
- You are the nominated representative of a corporate body which owns or occupies land in the municipal area.

Council Meetings

Council conducts its ordinary meetings on the third Monday of each month at the Wynyard Council Chambers. A full list of meeting dates, agendas and minutes are available on Council's website. We welcome and encourage the public to attend these meetings.

Council Administration

The General Manager's responsibilities include the dayto-day management of Council, appointing, directing and managing staff and implementing Council's Strategic Plan.

Council staff work within three operational Directorates:

- Community and Engagement
- Infrastructure and Development
- Organisational Performance

Your Councillors

The Councillor's role is to direct and control the affairs of Council according to the Local Government Act 1993 and other relevant legislation. Councillors are required to present the interests of residents and ratepayers, provide leadership and encourage communication between Council and the community.



Mayor Mary Duniam

Ph: 0427 351 935



Deputy Mayor Celisa Edwards

Ph: 0427 545 309



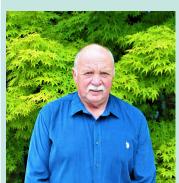
Councillor Gary Bramich

Ph: 0439 611 898



Councillor Andrea Courtney

Ph: 03 6443 8311



Councillor Kevin Hyland

Ph: 0458 420 006



Councillor Michael Johnstone

Ph: 0417 526 930



Councillor Leanne Raw

Ph: 0438 044 585



Councillor Dillon Roberts

Ph: 0477 543 746









COUNCIL COMMUNICATION

At Waratah-Wynyard Council communication is at the core of everything we do. By having effective communication and engagement practices and by encouraging open conversations and interactions on local issues, we aim to inform, empower and connect our community.

Council Websites

Waratah-Wynyard Council – www.warwyn.tas.gov.au Wynyard Tulip Festival – www.wynyardtulipfestival.com.au Tourism – www.visitwaratahwynyard.com.au Wonders of Wynyard – www.wondersofwynyard.com

Community Conversations

Council conducts a series of Community Conversations each year, where individuals can interact with Councillors and senior Council staff in a one-on-one basis in locations in towns throughout our municipality.

Community members are encouraged to come along and seek information on local council projects, or ask the questions that matter most to them.

Dates and locations for community conversations are advertised on Council's social media, website and in The Advocate newspaper.

Community conversations Waratah Wednesday February 19 The Mushroom - 24 Main St Waratah Drop in between 10.30am-noon Join Councillors and senior that for casual one-on-one conversations about the things that matter most to you Information will also be available on some of the major Council projects and activities in your local area. Light refreshments will be provided. Please register your attendance for catering purposes.

Your Say

Council regularly consults with the community on significant projects with feedback being incorporated into Council's decision-making process. Community members are encouraged to view Council's Your Say page on our website and keep abreast of major projects through our website and social media channels.

Newspaper

Council notifications of planning applications, upcoming Council meetings, expressions of interest, tenders and road and bridge closures in the Local Government section of The Advocate.

Any advertised items are also placed on our website.

Social media

Facebook

Instagam

Twitter

Youtube

LinkedIn

C



LOCAL LIVING

Banking

Wynyard

Wynyard has Commonwealth and Bank of Us branches in the main street.

Other services:

- · Commonwealth Bank ATM
- · Westpac ATM
- · Bendigo Bank ATM

Somerset

- · ANZ ATM located in main shopping precinct
- · ATM inside the Somerset Newsagency

Waratah

The Post Office (which is also the Council office) has cash withdrawal facilties available during business hours.

Postal services

There are three full service Australia Post Offices situated within the Waratah-Wynyard municipality:

- · Wynyard Goldie Street
- · Somerset Falmouth Street
- · Waratah Smith Street

Parking

Kerbside parking is free throughout the entire municipal area. Although the urban areas of Somerset and Wynyard do not have parking meters, on the spot fines apply in relation to parking in prohibited zones or for longer than the permitted time notified on traffic control signs.

\/\/ifi

Free Wifi can be accessed in Civic Square Wynyard, Waratah Post Office and immediate surrounds and central Somerset. Most areas in the municipality are connected to the NBN – with a variety of providers offering phone and internet plans.

Sharps Disposal Service

Council provides for the free disposal of sharps containers. Sharps containers may be obtained on an exchange basis at the foyer area at the Wynyard Council. Sharps waste should not be taken to the Council's waste transfer stations or disposed of through the domestic refuse collection service.

Airport

Wynyard is home to the Burnie Airport. The regional airport is located just 500m from the centre of the town (and 19km from the City of Burnie). Regional Express REX) and Qantaslink have regular flights to Melbourne from this airport.

For more airport information go to Burnie Airport: WWW.

burnieairport.com.au





Volunteering

Volunteering is vital to any municipality and there are a number of ways in which you can be involved with your community. Council has a range of volunteering opportunities available including at the Wonders of Wynyard, the Community Garden and the Tulip Festival. To discuss volunteering opportunities contact Council's Community Development Officer.

Cemeteries

Council maintains cemeteries at Somerset, Yolla, Waratah and Wynyard. Only the Waratah and Wynyard Lawn Cemeteries are still in use (unless there is a prior reservation for one of the other cemeteries). There is a Memorial Wall at the Wynyard Lawn Cemetery for the placement of ashes. Permits for burials are obtained through funeral directors.

Fresh flowers are permitted to be placed in the lawn cemetery if flower vases (supplied by Council at the cemetery) are used. Council staff will remove flowers when they wither and return the flower vases for re-use. Plastic or imitation flowers and other forms of tribute are not permitted to be placed on the lawn cemetery.

Justice of the Peace

JPs and Commissioners for Declarations (CDs) can sign documents that need an authorised witness.

Generally, a CD can sign most documents, including:

- · witness signatures to documents
- certify a true copy of an original document (subject to any specific instructions)
- · witness a statutory declaration

AJP can:

- witness signatures to document
- · certify a true copy of an original document
- witness a statutory declaration
- · certify a person's identity
- · witness an affidavit for use in court

For more infromation and a full list of where to find a Justice of the Peace or a full list of professions who are authorised as Commissioners for Declarations visit www.justice.tas.gov.au



CHILDREN AND FAMILY SERVICES

Warawyn Early Years Services

Waratah-Wynyard Council provides a choice of quality childrens services for children birth-12 years of age.

Our services are dedicated to delivering high quality early learning programs for children, families and our community. The Children's Services programs are run by Centre Manager Wendy Richards, who is supported by a team of qualified, passionate and caring staff who deliver nationally accredited programs .

Warawyn Children's Services offer long day care, before school care and after school care.

For information on any of these programs: Ph: 6443 8380

Email childrenservices@warwyn.tas.gov.au

Privately operated childcare centres

Pobblebonks Early Learning Centre

9 Wragg Street Somerset - 6435 0900

Groovy Kidz Early Learning and Care

13-15 Elizabeth Street, Somerset – 6435 1980

Coastal Family Daycare

34 Wragg Street, Somerset – 6435 3322

Playgroups

There are playgroups in Somerset, Waratah and Wynyard and Primary Schools usually offer 'Launching into Learning' programs. Contact them individually for more information.

Immunisation

Vaccinations for babies and children, as outlined under the Tasmanian Immunisation Schedule, are available at your local GP.

Council runs a high school vaccination program within the municipality.

For further information or enquiries, including copies of immunication records, contact Council or Medicare.



EDUCATION

Primary School - (Kinder to Year 6)

Table Cape Primary School

Gibbons Street, Wynyard: 6442 3377

Boat Harbour Primary School

Bass Highway, Boat Harbour: 6445 1187

Yolla District School

School Lane, Yolla: 6438 1188

Somerset Primary School

Beaufort Street, Somerset: 6435 1114

St Brigid's Catholic Primary School

Jackson Street, Wynyard: 6442 2167

Australian Christian School (k-10)

Seabrook Road, Somerset: 6435 1128

High School - (Years 7 - 12)

Wynyard High School

Church Street, Wynyard: 6442 2385

Yolla District School

School Lane. Yolla: 6438 1188

College and Tertiary Education

Marist Regional College (years 7-12)

Burnie: 6432 7600

Hellyer College (Years 11 & 12)

Mooreville Road, Burnie: 6435 5200

TasTafe

Mooreville Road, Burnie: 1300 655 307

University of Tasmania

Burnie, Launceston & Hobart - 1300 363 864

Most of these education facilities can be accessed through established bus services.

HEALTH & WELLBEING

Doctors and Dental Surgeries

Wynyard Medical Centre - 6442 2201

Saunders Street Clinic - 6442 1700

Somerset Medical Centre - 6435 1421

North West Dental - 6442 1200

Wynyard Dental Clinic - (Children and Teens Oral Health Services) - 1300 011 013

Aged Care Facilities

Synovum Care Group – Wynyard Care Centre Cnr Moore & Quiggin St, Wynyard - 6442 1760

Yarrandoo Aged Care Nursing Home 1a Cardigan St, Somerset - 6435 1010

Child, Health & Parenting Service

39 Hogg Street, Wynyard 1300 064 544

Community Assistance

Community Nursing - 6477 7350

Community Transport - 1800 781 033

Department of Veterans' Affairs - 133 254

Meals on Wheels - 0428 924 752

Red Cross Car - 6431 1848

Men's Sheds

Waratah - 0419 568 090 (Peter Hawthorn)

Wynyard - 0408 142 005 (Brian Randal)

Somerset - 6435 2400 (Alan Margieson)

Senior Citizens Club

Jackson Street, Wynyard - 6442 1312

U3A (University of the Third Age)

Wynyard Showgrounds

www.wynyard.u3anet.org.au

President: Rees Campbell - 0409 006170



Community Activation Grants

Council manages a program of Community Activation Grants and Event Sponsorship.

Grants of up to \$2000 each are awarded annually and most locally based community organisations are eligible to apply.

Community Centres for Hire

Council has a range of facilities available for hire by groups and individuals on a seasonal or casual basis. A full list is available on Council's website.

Sport

Playing fields are maintained in Waratah, Yolla, Wynyard and Somerset. These cater for sports including cricket, softball, soccer, football, tennis, junior hockey and equestrian events.

Indoor recreation centres at Wynyard and Somerset provide multi-purpose venues for basketball, indoor bowls, badminton, netball, squash, gymnastics and various school sports.

Wynyard is also home to a national standard BMX track and a multi-award winning Yacht Club, and there are several golf courses in the municipal area.

For further details on grants, facility hire and local sporting clubs visit Council's website.

Recreation, Parks and Reserves

Waratah-Wynyard has many attractive parks, picnic and barbecue sites providing opportuntiles for families and groups to enjoy the outdoors together, including a spectacular All-abilities playground at ANZAC Park Somerset.

Walking Trails

Approximately 15 kilometres of walking tracks along the Inglis River in Wynyard provide hours of enjoyment and recreation, with many points along the trail to start, stop or rest - catering for all ages and fitness levels.

Formed tracks dotted with exercise equipment along the river and beach at Somerset provide perfect shared spaces for walkers, joggers and cyclists.

For the slightly more adventurous, bush-walking trails between Boat Harbour Beach and Sisters Beach provide stunning views and the Rocky Cape National Park has numerous walks where flora, fauna and local aboriginal history provide interest along the spectacular coastal and inland routes.

Waratah and Corinna have lots of walking trails for various different fitness levels that give walkers a taste of the stunning wilderness environment.

Further information and brochures are available at the Wonders of Wynyard.









TOURISM

Wonders of Wynyard Exhibition and Visitor Information Centre

The multi-award winning Wonders of Wynyard Exhibition Centre is a drawcard for visitors to Wynyard and a centrepiece of pride for the local community.

The accredited Visitor Information Centre incorporates a local heritage exhibition area, art gallery with monthly exhibitions and a retail area showcasing Tasmanian-made products.

The jewel in the crown is the spectacular Ransley Veteran Car Collection (owned by the Elphinstone Group), which includes the equal oldest Ford in the world - a 1903 Model A.

EVENTS

A number of events are run throughout the Waratah-Wynyard municipality including:

- · Wynyard Tulip Festival October
- · Australia Day activities January
- · Christmas Eve Parade and Carols December
- · Wynyard Show March
- · Wynyard Rodeo December
- · Tasmania's Gone Nuts 101 Adventure Run- March

Visit Council's website for a full list of local Council and community run events.

MARKETS

The Wynyard Foreshore Market occurs on the first and third Sunday of every month and features a range of fresh, homemade produce and local craft stallholders.

A number of our local communities also have regular craft and produce markets, and there is a large indoor market in Wynyard that is open Friday to Sunday.





ENVIRONMENT - BUILT AND NATURAL

Noise

Any noise you create should not unreasonably interfere with a person's enjoyment of their environment with regard to its volume, intensity or duration. You should also consider the time of day and your location. If the noise can be heard in a habitable room of another residential premises, it may be considered to be unreasonable, Council's Environmental Health Officer is available to discuss noise complaints during office hours. After hours noise complaints should be directed to Police.

Permissible Hours of Use

The Environment Protection Authority (EPA) set out permissible hours for various types of machinery that is commonly used on residential properties. Machinery cannot be used outside the permitted hours if it can be heard, or is likely to be heard, within a habitable room in another home. Recreational vehicles (e.g. trail bikes etc) must not be operated within 500m of domestic premises without the consent of the occupier of the premises.

For more infromation visit www.epa.tas.gov.au/epa

Туре	Permissible Hours of Use
Lawnmowers and other power garden maintenance equipment	Monday to Friday: 7am to 8pm Saturday: 9am to 8pm Sunday and Public Holidays: 10am to 8pm
Chainsaws (Note: may be used for domestic garden maintenance on only one day in any seven consecutive days)	Monday to Friday: 7am to 6pm Saturday: 9am to 6pm Sunday and Public Holidays: 10am to 6pm
Musical instruments and sound amplifying equipment	Monday to Thursday: 7am to 10pm Friday: 7am to midnight Saturday: 9am to midnight Sunday and Public Holidays: 10am to 10pm
Motor vehicles, motor vessels and outboard motors (unless moving in and out of premises)	Monday to Friday: 7am to 6pm Saturday: 9am to 6pm Sunday and Public Holidays: 10am to 6pm
Portable apparatus (e.g. power and percussion tools, compressors, pumps, generators and cement mixers)	Monday to Friday 7am to 6pm Saturday: 8am to 6pm Sunday and Public Holidays: 10am to 6pm
Mobile machinery, forklift trucks and industrial motor vehicles (e.g. tractors, graders, rollers and cranes	Monday to Friday: 7am to 6pm Saturday: 8am to 6pm Sunday and Public Holidays: 10am to 6pm



Burning Off

In the interest of reducing pollution and nuisance to neighbours, Council does not encourage burning off accumulated growth and stockpiled cleared material particularly in rural-residential and residential areas.

Green waste material should ideally be taken to a Waste Transfer Station, however if you do intend to burn cleared material you must wait until it is sufficiently dry to minimise smoke and odour pollution.

People wishing to burn materials need to be aware of some obvious do's and don'ts including:

- Gaining the appropriate Tasmanian Fire Service permits where applicable:
- · Not burning green material;
- Avoiding burning on hot, dry or windy days when weather conditions are likely to cause smoke, ash, cinders or odour to impact on others or cause fires to spread;
- Not burning large amounts of material at any one time;
- · Having the means to put out a fire if required;
- Appropriately supervising and controlling any burning material, and
- · Advising your neighbours in advance.

For further information or complaints regarding burn off activities contact the Tasmanian Fire Service or Council's Environmental Health Officer.

Weed Management

Waratah-Wynyard Council has in place a Weed Management Strategy designed to provide a coordinated approach to weed management and to support community groups and individuals in this task.

The six priority weeds in the municipal area are: Ragwort, Pampas Grass, Gorse, Slender Thistle, Broom, and Crack Willow.

Weed Spraying

Council contracts professionals to spray town footpaths for weeds. These contractors also spray in rural areas along road verges, around culvert entrances and guideposts. Should a resident not wish to have the contractors spray outside their property they are advised to contact Council to have their address added to the 'Do Not Spray' database.

Other Environmental Nuisances

The EPA have several resources available for advice on environmental nuisances, including smoke, odour, illegal dumping of waste and water contamination.

Please visit the Environment Protection Authority website for further details (www. epa.tas.gov.au).

For a comprehensive list of the best place to lodge a complaint about any type of pollution or nuisance, visit https://epa.tas.gov.au/working-together/make-a-report

You can also call the Pollution Incidents and Complaints Hotline 1800 005 171 (24hrs/7days)



PLANNING, BUILDING AND PLUMBING

Fence Construction

The Boundary Fences Act 1908 sets out the law in Tasmania relating to erecting and repairing boundary fences. Prior to construction of any fence, it is recommended that you contact Council's planning department as there are local regulations that apply to the height of both boundary and front fences.

Driveway and Vehicle Crossovers

Vehicle crossovers and driveways within the road reservation are the responsibility of the property owner. Any upgrade must conform within Council's standard drawing for vehicle crossovers/driveways and obtain approval from Council's engineering services prior to undertaking works. Works must also be carried out by appropriately qualified persons.

Planning Permits

Should you wish to establish any new development (even if building approval is not required), you may need to obtain a planning approval. Home-based business, commercial and industrial activity proposals should be discussed with Council staff to establish whether or not a permit is required.

Plumbing Permits

Plumbing permits must be obtained before work commences on any project. To obtain a permit, plans should be submitted to the Council showing the relevant details of the proposed works. Household drainage plans can be obtained by contacting Council during normal business hours.







Kerbside collection

Kerbside collection of domestic waste occurs weekly, (or in some cases fortnightly) between 6am and 4pm as follows:

LOCATION	COLLECTION DAY
East Wynyard	Thursday or Friday+
West Wynyard	Wednesday
Somerset	Monday or Tuesday+
Sisters Beach, Boat Harbour and Somerset (part)	Monday
Waratah	Friday (fortnightly)
Rural (little Village Lane)	Tuesday (fortnightly)
Rural (Lennah Drive)	Thursday (fortnightly)

+depending on your location within this area - refer Council website for detailed maps.

Council does not supply general waste (green lidded) bins - these should be sourced and purchased by individual householders. Householders can take these bins with them if they move.

When purchasing a new bin, please make sure it:

- · is a 240L wheelie bin;
- has a functioning lid and wheels; and
- is in sound condition and there are no holes or cracks.

Council recommends that residents place their bins kerbside the night before collection to avoid missing the service.

Recycling collection

Kerbside collection of domestic recyclables occurs fortnightly on the same day your regular waste is collected. The yellow-lidded recycling bins are provided by Council and should stay with the property when a resident moves. For information on what should and should not be placed in your recycle bin – visit Council's website.

For specific area maps and collection details of kerbside and recycling services please visit Council's website or contact us for a copy of the brochure.

Waste Transfer Stations

Other solid waste, including waste generated in rural areas, can be disposed of at Council's Waste Transfer Stations in Wynyard and Waratah.

Wynyard Waste Transfer Station

Goldie Street Wynyard

Phone: 6443 8393

Open:: 10am to 4pm (7 days)

(Closed: New Year's Day, Good Friday, Anzac Day,

Christmas and Boxing Day)

Waratah Waste Transfer Station

Waratah Road Waratah

Phone: 6439 7100 (Post Office/Council for information)

Open 24hrs/7 days

Access to the Wynyard Transfer Station is FREE for residents of Waratah-Wynyard (proof of ID such as Drivers Licence or rates notice required at gate)

Dump Points

Wynyard - outside Waste Transfer Station Goldie Street (open 24/7)

Sisters Beach - behind Fire Station Honey Suckle Drive, Sisters Beach (open 24/7)

Waratah – opposite the Council Depot Anne Street (open 24/7)



Dogs

The Dog Control Act 2000 requires all dogs over the age of six months to be registered with the local Council. Registration forms are available from the Council Office or on our website.

As the owner or person in charge of a dog, you have certain responsibilities and legal requirements. These include:

- · Keeping your dog on a lead when you are walking in any public place, unless it is a designated off-leash area described by signage;
- · Ensuring your dog is confined to your own property;
- Restricting your dog sufficiently while it is in or on a vehicle so it is unable to leave the vehicle or attack/ menace any person or animal outside the vehicle;
- Preventing your dog from rushing at, or chasing a moving vehicle or bicycle whilst in a public place;
- · Making sure that a dog on heat is confined away from public places; and
- · Cleaning up after your dog.

Off-Leash Areas

Council has established off-leash areas at Boat Harbour, Sisters Beach, Wynyard and Somerset to give your dog the chance to run around leash free without fear of attracting a fine, provided it is still under effective control. A brochure detailing the off-leash areas is available from Council. This information is also available on our website.

Cats

Cat management and control is not currently a function of Council. Stray or feral cats can be taken to the RSPCA cat management facility in Devonport.

Animal Welfare

RSPCA inspectors investigate complaints that involve companion animals or pets, as well as hobby farm livestock. Commercial livestock complaints will be passed onto the Department of Primary Industries, Parks, Water and the Environment.

Injured Wildlife

For advice on injured wildlife contact:

- Wildlife Rescue (NW); or
- Bonorong Wildlife Rescue (Please note: Bonorong Wildlife Rescue is a privately run, volunteer-based rescue service operating Tasmania-wide).

(See contact details next page)

RATES

Rates notices are issued early in each financial year. Council offers a 5% discount for rates paid in full by 31 August. Property owners may elect to pay rates by four instalments.

Arrangements for periodical payments may be made by contacting Council.

How to Pay

- · Online via Council's website (BPoint)
- · Phone 1300 276468 (24hrs/7 days Bpoint)
- BPAY
- · Cheque
- In person at Council Offices

Rates Remissions

You can apply for a rates remission if you occupy the rated residence as your principal dwelling on or prior to 1 July of the rated year. You must also hold an eligible concession card dated prior to 1 July. Eligible cards are:

- Pension Concession Card issued by Centrelink or Department of Veteran Affairs; or
- Centrelink Health Care Card (excluding Seniors Health Card).



WHO TO CONTACT

5		2021
Emergency Services	Ambulance	000 (emergency)
		112 (emergency mobile phone)
		1800 008 008 (non-urgent)
	Police	000 (emergency only)
		131 444 (general assistance)
		64 777 267 (Wynyard Station)
	Fire Brigade	000 (emergency only)
		1800 000 699 (non-urgent)
		64 777250 (NW regional headquarters)
	State Emergency Services (SES)	000 - Life threatening emergency
		132 500 - Storm and flood emergency
		6477 7293 - NW Regional Office
		0409 982 388 - Wynyard Branch
		0407 116 102 – Waratah Branch
	Search and Rescue	1800 815 257 - Aviation
		1800 641 792 Maritime
Hospitals	North West Regional Hospital	6493 6000
	North West Private Hospital	6432 6000
Health	Health Direct Advice Hotline (24 hrs)	1800 022 222
	Poisons Information (24hrs)	13 1126
Support Services	Tasmanian Family Violence Response and Referral line (24hrs)	1800 633 937
	Drug & Alcohol Service (24 Hrs)	1800 811 994
	Lifeline (24hrs)	131 114
Public Transport	Taxi	131008
	Metro Buses - local NW services	13 2201
	Redline Buses – statewide services	1300 360 000
Water Supply and Sewerage	TasWater (24hrs)	13 6992
Electricity	TasNetworks – emergencies/ difficulties/ streetlighting	132 004
	Aurora Energy – power accounts	1300 132 030
Local Roads and Stormwater	Waratah-Wynyard Council	6443 8333 (including emergency after hours service)
State Roads and Highways	Department of Roads and Transport	1300 139 933
Animals	RSPCA Devonport (Cat Management)	6427 2566
	RSPCA State Headquarters - animal welfare	6709 8105
	Wildlife rescue - NW contact Judy Synott	6443 4251 or 0407 434 739
	Bonorong Wildlife Rescue	0447 264 625 (all hours).





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