

WARATAH-WYNYARD DESTINATION STRATEGY

PRESENTATION

commercial in confidence

1st September 2017

WARATAH-WYNYARD

- 1. INTRODUCTION
- 2. RECAP OF BRAND STRATEGY
- 3. TARGET MARKET OVERVIEW
- 4. CREATIVE STRATEGY



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- 5. NEXT STEPS



The overarching objective is to increase tourism to drive business and create employment, resulting a in a lively and sustainable way of life

BUSINESS:

 Support existing business, and attract new businesses, by ensuring there are ample customers to be served.



TOURISM:

• Provide more reasons to visit the area by better communicating our strengths and improving the experience whilst here, thus increasing visitor numbers, length of stay and spend in the area.

RESIDENTS:

 Increase necessary and recreational services, boosting employment, improving liveability, reducing migration and attracting new or returning families.



The focus of this presentation

The Waratah-Wynyard Council have been working to reinvent the council brand. With a new positioning strategy and brand identity in place, this presentation is about bringing the strategy to life through our destination marketing.





By creating a strong and relevant destination strategy we will aim to:

- 1. Revitalise the Waratah-Wynyard destination brand, generating excitement for our area both internally and externally.
- 2. Celebrate the key strengths of our area as a unified whole.
- 3. Have a real point of difference from other areas in Tasmania, Australia and the world.
- 4. Attract new visitors by putting the area on the map and giving tourists more reasons to visit, stay longer and spend more.



The overarching strategy will link the Waratah-Wynyard brand to grass roots activities through a cohesive campaign idea

	WARATAH-WYNYARD BRAND														
DESTINATION CAMPAIGN STRATEGY															
Spring				Summer			Autumn				Winter				
	ONGOING ATTRACTIONS														
Event		Event		Event		Event		Event		Event		Event		Event	
Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity	Business Activity



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Brand positioning

THE AREA WITH DIVERSITY IN ABUNDANCE

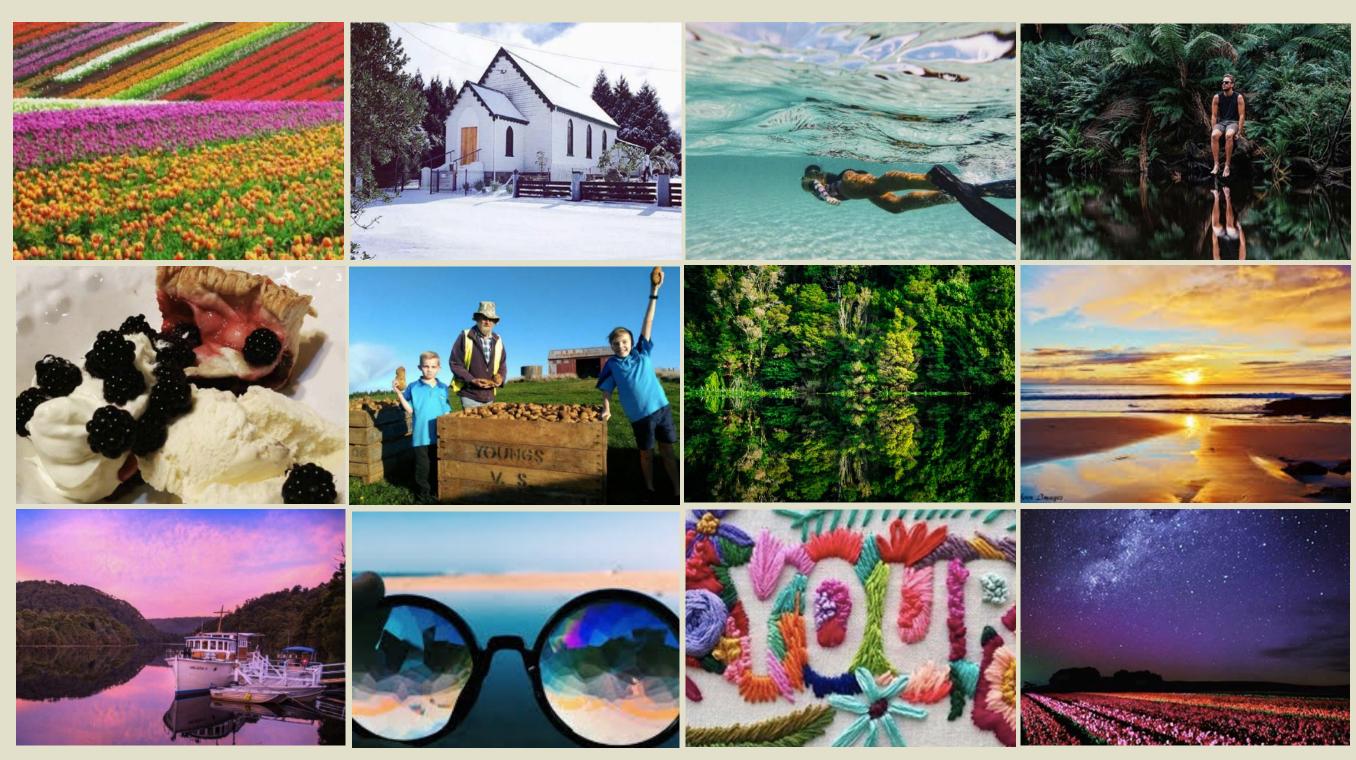
The brand positioning focuses on Waratah-Wynyard's unique differentiator. Unlike areas that are famous for one thing, the municipal area has many striking, but contrasting features.

In the past, this was perceived as a challenge as it made it difficult to unify and define the area. In fact this is a strength. From the geological formations, to the kaleidoscopic land, to the distinct towns, small villages and unique communities, no two features are alike.

The unique experiences the area offers the community, tourist and businesses is outstanding. As a result, there is an abundance of possibilities and opportunities for businesses, locals and tourists to craft their own unique story.

DIVERSITY IN ABUNDANCE

WELCOMING. GENUINE. RESOURCEFUL. SPIRITED. CREATIVE



Images taken from Instagram photos taken in Wynyard, Waratah, Boat Harbour, Corinna, Yolla, Sisters Beach and Somerset

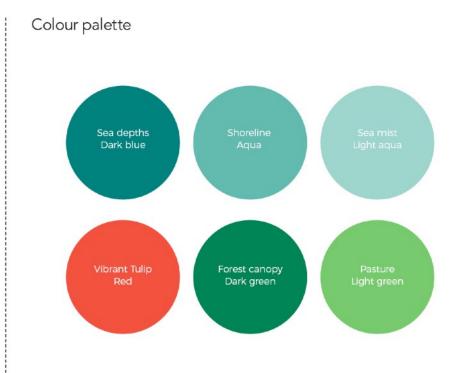


2. RECAP OF BRAND STRATEGY

Visual identity

Master brandmark





Typography

Pluto bold **ABCDEFGHIJKLMNOPQRSTUVWXYZ** abcdefghijklmnopqrstuvwxyz 1234567890

NEUTRAFACE ABCDEFGHIJKLMNOPQRSTUVWXYZ 1234567890

Montserrat abcdefghijklmnopqrstuvwxyz ABCDEFGHIJKLMNOPQRSTUVWXYZ 1234567890

Example of brand in practice





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3. TARGET MARKET OVERVIEW

Primary target: Existing tourists including middle-aged to older couples who may stay locally for one or two nights, or simply pass through

GREY NOMADS

55+ from interstate (VIC, QLD) who are travelling around Tasmania. As they are price sensitive, they self cater and tend to stay elsewhere because of the freedom camping regulations. They usually pass through on their way somewhere else.

MIDDLE AGED COUPLES

They come here for leisure holidays or to visit family and friends and have usually been to Tassie before. They have money to spend and like quality and unique experiences. As we have limited accommodation options to suit their needs, they may stay one night – or more typically spend the day exploring and then move on.

PERCEPTIONS, MOTIVATIONS AND EXPERIENCES

All visitors seek local produce and authentic experiences. They're impressed with the wilderness, walking tracks, the lighthouse, tulips, events and the foreshore market. They like that the towns are beautiful and tidy, often commenting on flowers, parks, beaches, water, and streetscape. We want them to see the diversity of the area, not one thing like Table Cape or Tulips but the area as a whole. They should feel welcomed, surprised and connected.

OBJECTIVES

GIVE THEM REASONS TO VISIT MORE OFTEN, DO MORE WHILE HERE AND STAY LONGER



These targets can be further segmented based on interests

The objective is to own the 'whole of customer' and plan experiences around preferences

NATURE

Outdoor Adventurers

Seeking outdoor activities including hiking, cycling and eco trails. Want to work up a sweat.

Culture Explorers

Travelling the region to learn

about our rich history, taste our

local food and beverages,

watch sporting events, enjoy

live music, connect with our

local artists and participate in

boutique experiences.

Nature Observers

Passively enjoying the geology, flora and fauna of the area. Maybe include fishing and light walking, or fungi hunting in our forests.

ACTION

Creativity Browsers

Happiest browsing in the local shops and art galleries, visiting markets and tasting farmgate produce.

RELAXATION

CULTURE



In future, we'll aim to attract a new demographic by targeting subcultures and building services and products with them in mind

Adventurers

- Attract adventurers, e.g. cycling, golfers, rock climbing, canyoning, mountain bikers and BMX riders, promoting the quick and easy flight from Melbourne to Wynyard.
- Communicate numerous access options available.
- Portray the stunning routes and scenery
- Promise hassle free untouched landscapes
- Build services around their needs

scapes

Ecotourism

- Target walking groups interested in flora and fauna
- Promote the Tarkine and walking/driving routes
- Portray the wilderness
- Promise discovery and freshness
- Build accomodation services around their needs



Creative Relaxation

- Target stressed office workers in Melbourne needing a relaxing weekend away
- Plan weekends around a range of creativity focused mindfulness
- Portray the beautiful peaceful way of life
- Promise rejuvenation
- Build accomodation services around their needs



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Objective

CURRENTLY, TOURISTS MAY VISIT ONE OR TWO OF OUR ATTRACTIONS AND ARE IMPRESSED, BUT WE WANT THEM TO VIEW THE AREA IN ITS ENTIRETY, SPENDING MORE TIME IN THE AREA BY PROMOTING THE AREA AS A WHOLE.

5. CREATIVE STRATEGY

Campaign idea

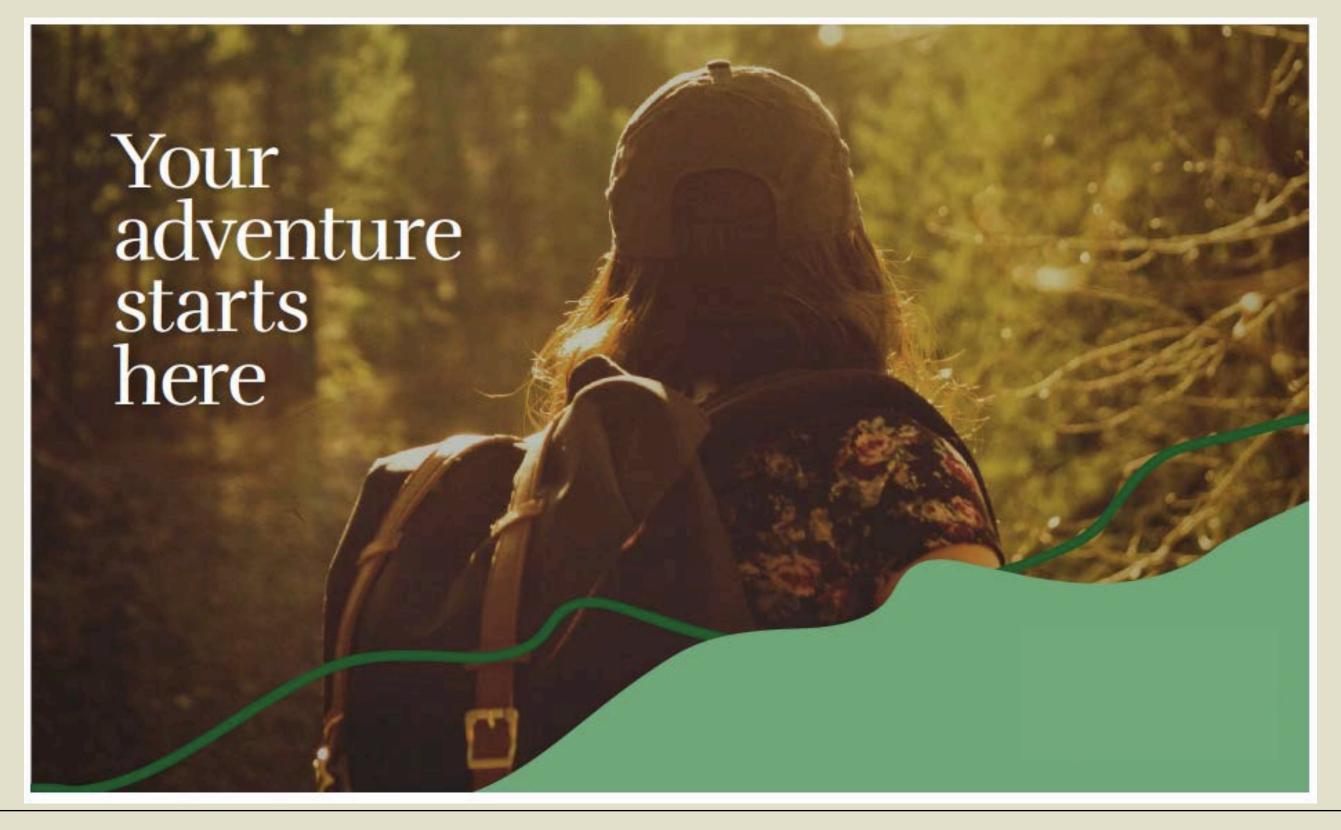
CRAFT YOUR OWN STORY

Premise: In Waratah-Wynyard, there are an abundance of diverse and contrasting experiences. Winter or summer, beach or bush, beef or fish, art or sport. They'll even offer you sweet or savoury on the plane. So many, in fact, it can be overwhelming working out where to start and what to see.

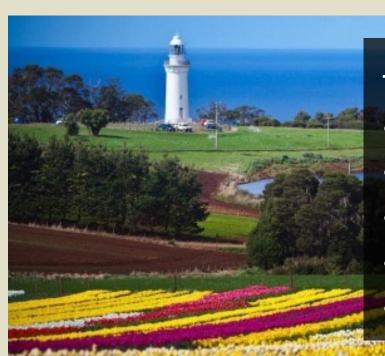
Solution: The secret to experiencing the best of Waratah-Wynyard is choosing a path suited to your interests. Whether you're interested in exploring the wild outdoors, learning about natural and manmade history or feasting your eyes on beautifully artistic features, we've crafted a journey just for you. This is a place of options and possibilities, where you can suit yourself and experience all that delights you.



With a creative direction inspired by the story telling threads of a tapestry, we'll create threads of experience aligned to the interests of our segments



This will involve curating proof points to create specific experiences aligned to tourist segments



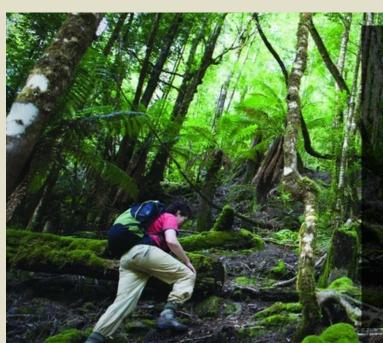
The surprising environment

- Four distinct seasons
- Unique geological formations
- Kaleidoscopic land & starry sky
- Contrasting features: sea v tree
- Abundance of flora and fauna

The diverse communities

- Town specific communities
- Interest specific communities
- Established and new/returning
- Unique characters
- Traditional and modern values





The outdoors adventures

- Walking, running, cycling trails
- Flower festivals
- Outstanding fishing
- Historical experiences
- Clean, healthy living

The lifestyle opportunities

- Transport infrastructure
- Hassle free amenities
- Sporting/creative opportunities
- Vintage/boutique shopping
- Live how you want to live



The four themes will appeal to different segments based on their interests

ECO ADVENTURE ARTIST FOOTPATH CULTURE DIVE SECRET NATURE Overview: Passively enjoying Overview: Travelling the Overview: Seeking outdoor Overview: Browsing in the the hidden gems of our region to learn about our activities including hiking, local shops, seeing art geology, flora and fauna of rich history, taste our food, cycling and eco trails. galleries, visiting markets and the area. Maybe include watch our sports teams, see tasting local produce. Objective: Work up a sweat fishing and light walking. live music, and get involved Objective: Relax and browse whilst experiencing the with our local artists. Objective: See nature beauty of the region the region at your own pace without getting your feet Objective: Get a hands on experience with the locals in dirty. our area.

Consideration should be given to the seasons and the towns, ensuring each region has a time to shine, although not ignoring events in other areas









Eco-Adventure: targeting those who seek action in the great outdoors

WARATAH WYNYARD: DIVERSITY IN ABUNDANCE CRAFT YOUR OWN **ECO ADVENTURE** STORY Spring: Summer: Autumn: Winter: Hero Flora Hero Beach towns Hero Gatherings Hero The Tarkine **ONGOING ATTRACTIONS** TARKINE TRAILS. HIKING. CYCLING. LOCAL FOOD AND BEVERAGES. Kayaking Cycling around Winter Solstice Coastal Gone Nuts Water-based **Tarkine** Corinna through the Table Cape Adventure Run Hikes/4WD Winter Walks walks Swim events **Tarkine** Business Activity Activity

Artist Footpath: targeting those who want to browse along the beaten track

WARATAH WYNYARD: DIVERSITY IN ABUNDANCE CRAFT YOUR OWN **ARTIST FOOTPATH** STORY Winter: Spring: Summer: Autumn: Hero Flora Hero Beach towns Hero The Tarkine Hero Gatherings **ONGOING ATTRACTIONS** FORESHORE MARKETS, CAFES AND SHOPS, LOCAL FOOD, ART GALLERIES Tulip festival Somerset Somerset Arts Photography Artistic life of Food Ten Days on Film and garden Foreshore the Island Festival **Festival** Festival sheds tours visits Fiesta Business Activity Activity

Culture Dive: targeting those who want to immersion in local activities

WARATAH WYNYARD: DIVERSITY IN ABUNDANCE CRAFT YOUR OWN CULTURE DIVE STORY Spring: Autumn: Summer: Winter: Hero Flora Hero Beach towns Hero The Tarkine Hero Gatherings **ONGOING ATTRACTIONS** HISTORY TOURS. ART CLASSES. LOCAL MUSIC GIGS, LIGHTHOUSE TOURS Wynyard Tunes in the Ten Days on Fossil Bluff Rodeo and Whiskey festival Artist Artistic life of Chrome and Tulips and the Island Wynyard Rust Fest at Waratah Pub **History Tour** workshops sheds Bushdance **Tractor Pull** Business Activity Activity

Secret Nature: targeting those who want to see nature without exertion

WARATAH WYNYARD: DIVERSITY IN ABUNDANCE CRAFT YOUR OWN **SECRET NATURE** STORY Spring: Autumn: Summer: Winter: Hero Flora Hero The Tarkine Hero Gatherings Hero Beach towns **ONGOING ATTRACTIONS** FLORA TOURS, GEOLOGY TOURS, PENGUIN TOURS, 4WD TOURS, GIANT FRESHWATER LOBSTER TOURS Low impact Penguin Geology Walking Fishing 4WD Tarkine Honey tours Open Gardens Funghi Festival Wynyard Competitions Festival and tasting Tours Tours Business Activity Activity



PLEASED TO BE STANDING IN YOUR CORNER

THANK YOU

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