

Waratah-Wynyard Council

Annual Report

2014-2015



Waratah
Wynyard
Council

Photo Acknowledgement – Front Cover - Wynyard Yacht Club – courtesy of Fay Hulme, Wynyard Camera Club

The Wynyard Yacht Club (WYC) is a local community group that has achieved outstanding success nationally and recognition during 2014/15. Their achievements include:

- ✚ Two members of the WYC won the Waratah-Wynyard Council Australia Day Award for Citizen of the Year and Youth Citizen of the Year.
- ✚ Silver medal winner in the Premier’s Physical Activity Awards for establishing Sailability North West.
- ✚ Robin Hood Human Rights Award for its community inclusive programs.
- ✚ Yachting Tasmania, joint winners of “Club of the Year”
- ✚ Yachting Australia, winner “Club of the Year”
- ✚ Australian Sports Commission “Community Club of the Year” (this award covered all sports Australia wide).

The Club’s main focus is to deliver training programs to the community. Sailability North West is located at the WYC. Some of its partners include Wynyard High School, Marist Regional College, North West Residential Support Services, BighART, Surf Life Saving Tasmania, North West Outriggers Club, Boat Harbour and Somerset Surf Lifesaving Clubs and the Tasmanian Canoe Club.

The WYC also deliver MAST Powerboat license training courses and first aid courses to the Waratah-Wynyard community. The club is an accredited Volunteer Marine Rescue Centre that has participated in 10 search and rescue operations with Tasmania Police during 2014/15.

Our Council Vision

Waratah-Wynyard municipality will continue to be a thriving and prosperous municipality, with opportunities for all.

Our Council Mission

Waratah-Wynyard Council will work to create an environment where its people can prosper and take advantage of the municipality's unique advantages to the benefit of the community.

Our Council Values

<i>Good Governance</i>	<i>Fairness and Responsiveness</i>	<i>Service Excellence</i>	<i>Communication and Engagement</i>	<i>Environmental Sustainability</i>	<i>Leadership</i>
<i>We will have open, accessible and accountable governance in touch with the existing and changing needs of our community.</i>	<i>We will ensure that all people are treated with dignity, respect and fairness. Our staff is critical to the achievement of our goals and we are committed to their continuing development.</i>	<i>We are here to serve our community and will strive to meet its needs through the provision of service excellence based on a continuous improvement approach.</i>	<i>We will deliver accurate, timely and relevant information involving the open exchange of ideas and information with the community.</i>	<i>We aspire to become environmentally sustainable and maximise opportunities for all people and future generations to enjoy social and physical well-being.</i>	<i>We will effectively advocate the needs and aspirations of the community.</i>

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Statistically Speaking - During 2014/2015 Council:...

- ✚ Held 12 Ordinary Council Meetings
- ✚ 27 Councillor Workshops
- ✚ 1 Special Meeting of Council

- ✚ Provided \$46,117 in Community Grants to 42 organisations / individuals
- ✚ Welcomed 26,432 tourists and visitors at the Visitor Information Centre

Provided for:

- ✚ 12,750 care sessions
- ✚ 1,146 child care sessions in Vacation Care
- ✚ 9,760 child care sessions in After School Hours Care

- ✚ Issued 168 Building Approvals for projects totalling \$16 million
- ✚ Registered 103 Food Premises
- ✚ Issued 69 Temporary Food Licences
- ✚ Registered 30 Private Water Suppliers
- ✚ Received 20 Applications for Special Plumbing Permits
- ✚ Registered 43 Places of Assembly
- ✚ Received 165 Planning Applications
- ✚ Approved 22 Subdivision applications
- ✚ Administered 263 Immunisations

A word from the Mayor and General Manager

It gives us both great pleasure to present this Annual Report, seeing as it is our first as the General Manager and freshly re-elected Mayor of the Waratah-Wynyard Council.

2014/15 has been a watershed year for the organisation as we brought to a close the term of the previous council and welcomed a new council, which for the first time will serve a four year term following the introduction of all in/all out elections in the State. Additionally, this year saw the departure of the previous General Manager, Greg Winton and Acting General Manager, John Martin and we would like to personally acknowledge and thank both of these individuals for their respective contributions to the Waratah-Wynyard community.

This report details how we have delivered in 2014/15.

Some of the highlights for us have been:

- 🏗️ Completion of the upgrade works to the Wynyard Recreation Ground – State Government Funding;
- 🏗️ Completion of Road upgrades at Pelissier Street, Somerset and Hepples Road, Boat Harbour;
- 🏗️ Completion of upgrades at the Cam River reserve;
- 🏗️ The finalisation of the Sisters Beach Open Space Plan; and
- 🏗️ The success of the 2014 Tulip Festival event.



Cr Robert (Robby) Walsh
MAYOR



Michael Stretton
GENERAL MANAGER

At the heart of good local government is keeping our community informed about what is happening and will happen, when and how, and engaging with the community so that we make better decisions. This year the Council has placed a greater emphasis on engaging with the community and undertook its inaugural community survey to:

- 👤 Provide the community with an opportunity to communicate openly and candidly with the Council;
- 👤 Identify key issues for residents;
- 👤 Measure performance across key areas of Council; and
- 👤 To use the survey results to build a stronger and more satisfied community.

The survey was well received by the community with 290 residents participating and, overall, the Council recorded excellent feedback with some 66% of respondents being satisfied with the Council and the same number believing that the services provided by Council offer good value for their rates.

Motivated and skilled people are pivotal to building the capacity of the organisation and this year the council delivered a range of staff training and professional development initiatives with the assistance of in excess of \$100,000 in funding from the Australian Government.

Waratah-Wynyard Council's evolution is reaching an exciting stage with the planned development of the Sustainable Murchison 25 Year Community Plan, which will be a major regional planning initiative for Waratah-Wynyard, Circular Head, King Island and West Councils and will be delivered in 2015/16. The Plan will provide a long-term strategy for the future of the region and the municipal Area and this year the current Strategic Plan was extended by a year to accommodate the development of the Community Plan.

Of course, this Annual Report documents all Council's essential financial data and it is heartening to see that our hard work is starting to achieve improvement in the Council's financial position. Future work to refine the Council's Strategic Asset Management Plan and Long-Term Financial Management Plan will see these results continue to improve. This year the Council recorded an overall comprehensive surplus of \$18.362 million largely due to the recognition within its accounts of road related assets including earthwork and the land under our roads. While the Council recorded an underlying operating deficit of \$353,000, this result represents a significant improvement in our operating position over the last couple of years and demonstrates that the Council is well and truly on a road to sustainability.

We would like to thank our staff, and in particular the Executive Management Team, for their professional service to the people of Waratah-Wynyard. Thanks also to the past and present Councillors and Deputy Mayors. Working together we are making a difference and Waratah-Wynyard a better place to live and work.

Mayor and Councillors Profiles - November 2014 to June 2015



Mayor Robby Walsh
2014-2018

Council Committees & Representatives:

-  Cradle Coast Authority
-  LGAT Conference
-  Resource Sharing Committee
-  Tas Water
-  Code of Conduct Panel
-  Emergency Management Committee
-  Tourism Special Committee



Deputy Mayor Mary Duniam
2014-2018

Council Committees & Representatives:

-  Australia Day Committee
-  Cradle Coast Authority
-  LGAT Conference
-  Resource Sharing Committee



Councillor Maureen Bradley
2014-2018

Council Committees & Representatives:

-  Australia Day Committee
-  Bush Watch Western District Committee
-  SES Local Unit Liaison Representative



Councillor Gary Bramich
2014-2018

Council Committees & Representatives:

-  Recreation Advisory Committee



Councillor Darren Fairbrother
2014-2018

Council Committees & Representatives:

-  Coastal Pathway Working Group
-  Masters Games Working Group (2017)
-  Recreation Advisory Committee



**Councillor
Alwyn Friedersdorff
2014-2018**

***Council Committees &
Representatives:***

-  Childrens Services Advisory Committee
-  Resource Sharing Committee (Proxy)



**Councillor
Kevin Hyland
2014-2018**

***Council Committees &
Representatives:***

-  Coastal Pathway Working Group
-  Resource Sharing Committee (Proxy)
-  Code of Conduct Panel
-  Tourism Special Committee



**Councillor
Stephen Wright
2014-2018**

***Council Committees &
Representatives:***

-  Australia Day Committee
-  Resource Sharing Committee
-  Code of Conduct Panel

Councillors Profiles - Retired November 2014

Kevin Deakin



Colleen Dibley



David Moore



St John (John) Smith



Tribute - Kevin Deakin



Former Waratah-Wynyard Councillor Kevin Deakin passed away on 25 May 2015 aged 53.

A Somerset resident, Councillor Deakin had served with Council for three years from 2011.

Waratah-Wynyard Mayor Robby Walsh said it was very sad to hear of the passing of former Councillor Deakin. "He was a loyal and respected councillor whilst on the Waratah-Wynyard Council and we express our condolences to his family and friends," Mayor Walsh said. "He was very passionate about our municipality, very approachable as a person and very loyal to the community and Council."

Mr Deakin came to the North-West Coast in 2010 as a retired Detective Sergeant with over 25 years' experience mostly spent working in child protection, law and policy, firearms and officer safety and disaster management.

Before that he was a leading hand on a railway project, laboratory assistant, storeman-driver, labourer and army reservist.

Mr Deakin attended many community events, forums, meetings, briefings and training opportunities to help him better understand the local government environment while on Council.

He enjoyed growing vegetables, using local parks, reading and target shooting and above all spending time with his daughter.

Councillors' Attendance at Meetings and Allowances 2014/2015

Councillors Attendance

In accordance with Annual Report requirements:

	Ordinary Meetings 2014/2015	Special Meetings 2014/2015	Workshops 2014/2015
Mayor Robert Walsh	12	1	21
Deputy Mayor Alwyn Friedersdorff (July-Oct)	11	1	24
Cr Maureen Bradley	11	1	22
Cr Gary Bramich	12	1	25
Cr Kevin Deakin	4	1	6
Cr Colleen Dibley	4	0	5
Deputy Mayor Mary Duniam (Nov-June)	10	1	25
Cr Darren Fairbrother	12	1	26
Cr Kevin Hyland	7	0	14
Cr David Moore	2	0	3
Cr John Smith	3	1	7
Cr Stephen Wright	8	0	14

Mayor, Deputy Mayor and Councillors' Allowances and Expenses

In accordance with section 72 (1)(cb) of the *Local Government Act 1993*, the total allowances and expenses paid to the Mayor, Deputy Mayor and Councillors were:

	Councillor Allowances	Communication Allowance	Travel Expenses
Mayor	\$48,015	\$1,000	0
Deputy Mayor	\$26,751	\$1,000	\$980
Councillors	91,324	\$6,666	\$4,430
Total	\$166,090	\$8,666	\$5,410

Executive Management Team and Organisational Structure as at 30 June 2015



Management Structure - Senior Staff

The positions comprising Council's Executive Management Team and their incumbents at 30 June 2015 are as follows:

Position	Name
A/General Manager - (from May to October 2014)	John Martin
General Manager - (from November 2014)	Michael Stretton
Executive Manager Corporate Governance	Paul Smith
Executive Manager Development Services	Barry Magnus
Executive Manager Engineering Services	Daniel Summers
Acting Executive Manager Financial Services	Stephen Imms
Executive Manager Organisational & Community Development	Tracey Bradley

In accordance with Sections 72 (1(cd), 72(4) and 72(5) of the *Local Government Act 1993* Council is to include within its Annual Report a statement relating to the total annual remuneration paid to Council employees who hold positions designated by it as being senior positions. Total Annual remuneration includes the salary paid, contributions to superannuation, value of the use of any motor vehicle and any other allowances or benefits paid.

One position forms part of a resource sharing arrangement with Circular Head Council with Waratah-Wynyard Council responsible for funding 0.5 FTE. The amounts below are based on full time equivalent positions and do not reflect any part-time arrangements in place.

Annual remuneration	No of Employees
\$160,000 — \$240,000	1
\$140,000 — \$160,000	1
\$120,000 — \$140,000	4
\$100,000 — \$120,000	1

Full Time Equivalent (FTE) by Department

Department	Number of Staff	FTE	Male	Female
Corporate Governance	9	6.89	4	5
Development Services	7	6.25	4	3
Engineering Services (Incl. cleaners)	15	9.12	10	5
- Works and Services Depot	32	32.0	31	1
Financial Services	9	7.29	3	6
Organisational & Community Development	7	5.5	3	4
- Childcare	20	13.79	1	19
- Tourism	9	2.63	0	9
Total	108	83.47	56	52

Community Survey 2014 Results

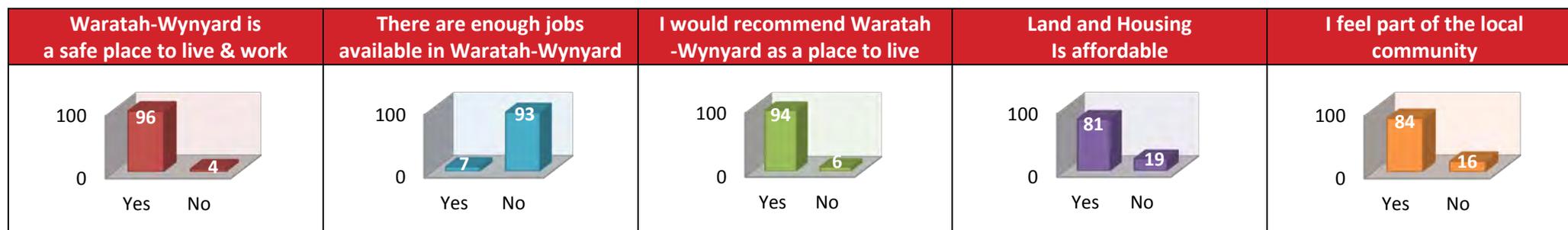
In 2014 the council engaged insync surveys to undertake its inaugural community survey to:

- ✚ Provide the community with an opportunity to communicate openly and candidly with the Council;
- ✚ Identify key issues for residents;
- ✚ Measure performance across key areas of Council; and
- ✚ Use the survey results to build a stronger and more satisfied community.

The survey was well received by the community with 290 residents choosing to participate. Overall, the Council recorded excellent feedback from the community with 66.4% of respondents being satisfied with the council and the same number believing that the services provided by the Waratah-Wynyard council offer good value for their rates.

According to insync surveys the Council's satisfaction levels are higher than average for councils surveyed by the company. The council is performing particularly well in the areas of *Friendliness of staff at the Council* and *Appearance of Wynyard CBD*. These areas are also important to the community so this is especially pleasing. In regards to Council facilities and services, *The Tulip Festival, urban gardens, flowers and trees* and *kerbside garbage and recycling collection service* are performing best. The general appearance of the region was expressed by the community as being the greatest strength for Waratah-Wynyard Council.

The survey also identified that the community has a strong sense of place with 96% of respondents believing that Waratah-Wynyard is a safe place to live and work; 81% believe that land and housing is affordable; 84% feel part of the community, while 94% would recommend Waratah-Wynyard as a place to live. In terms of the areas where the community believes that the Council can improve, Land Use Planning and Council's financial management were identified as being the areas most in need of attention. The community survey results have been used to improve the Council's future planning to ensure that we can address the areas identified for improvement whilst maintaining and/or enhancing the services which are strongly valued by the community.



Resource Sharing with Circular Head Council

The resource sharing arrangements between the Waratah-Wynyard and Circular Head Councils are now entering their seventh year and have continued to provide value to both communities through improvements in the efficiency, effectiveness and scope of the Councils services.

There have been a number of significant resource sharing achievements which occurred in 2014/15 to improve the cost and level of service provided in the following areas:

- ✚ Shared management of the Engineering Services across both Councils;
- ✚ Shared Technical Officer position for project management;
- ✚ Shared Plumbing Compliance Officer;
- ✚ Shared Weeds Officer;
- ✚ Joint contract for Animal Management Services;
- ✚ Joint Strategic Asset Management Approach;
- ✚ A shared Communications Officer; and
- ✚ Shared Human Resources Coordinator, Information Technology Officer, Risk Coordinator and Workplace Health and Safety Officer.

Additionally, the work which continues to be carried out between the two Councils in the area of strategic asset management and long-term financial management will lead the State in terms of its rigor and completeness and will ensure that both Councils will be able to accurately plan to continue delivering high levels of service to the communities into the future. This work continues to take account of the asset management and financial obligations facing both organisations.

The current resource sharing arrangements were subject to a review by the General Managers' of both Councils during the year and a series of recommendations have been made for achieving a 'best practice' resource-sharing approach.

These recommendations, which are currently being implemented, do not take away from the gains which have already been made by the Councils; rather, they seek to capitalise upon these gains by providing a more robust framework in which to undertake future resource sharing which will provide the necessary level of analysis, legal protection and measurement to demonstrate the costs and benefits being received by the respective communities. Implementation of these recommendations will continue in 2015/16 to further enhance and strengthen resource sharing between the Councils into the future.

Resource Shared Positions		
Staff	Waratah-Wynyard	Circular Head
Executive Manager Engineering Services	0.5	0.5
Manager of Engineering & Projects	0.5	0.5
Communications Officer	0.5	0.5
Assets Coordinator	0.5	0.5
Information Technology Officer	0.5	0.5
Human Resources Coordinator	0.5	0.5
Occupational Health & Safety Officer	0.5	0.5
Risk Management Coordinator	0.5	0.5
Technical Officer Engineering & Projects	0.5	0.5
Weeds Officer	0.5	0.5
Technical Officer – Assets	0.8	0.2
Plumbing and Compliance Officer	0.5	0.5
Total	6.3	5.7

Statutory Requirements

Joint Authorities

Section 30(1) *Local Government Act 1993*

Tas Water

As the state's single water utility, TasWater is tasked to provide clean drinking water and to remove and treat wastewater from homes, businesses and industries. Delivering quality water and sewage services to more than 200,000 properties creates many challenges, balancing the competing and equally important requirements of legislation and our many stakeholders.

TasWater have been working to address water quality improvements. Initially effort was directed to the larger population centres but more recently focus has been on smaller towns. Over the next two years TasWater expects to overcome water quality issues in 18 of the 26 towns presently subject to either Boil Water Alerts or Do Not Consume notices.

To varying degrees the vast majority of Tasmanian sewage treatment plants fail to fully comply with their current licence conditions, and even more confronting, to modern day license conditions.

By agreement with the various regulators, TasWater has initially addressed water quality issues on the understanding that it would turn its attention to waste water infrastructure at the earliest opportunity. Taswater's current service plan provides for expenditure of \$167 million over the next three years addressing these issues.

TasWater's Pricing and Service Plan has been reviewed by the Economic Regulator and a final determination issued, setting pricing structures and levels for the next three years. Legislation has required the introduction of a two-part pricing that can only be achieved through the universal introduction of water meters, and established principles of equitable pricing, same price same service and cost reflective pricing.

Target service tariffs have been established and all pricing will be transitioned to target in the current price period, meaning reduced tariffs to customers in the North West. TasWater continues to develop its business practices to improve services and reduce costs so price increases can be kept to a minimum. As part of this drive, a new statewide control centre will be established in Devonport which will see the closure of small regional service centres in Launceston and Hobart, shop fronts at Burnie and Queenstown and TasWater's operations at Forth. All enquiries from across Tasmania will be directed to this centre which is seen as a boost to the North West economy. The centre will be utilising the latest in infrastructure monitoring telemetry and is designed to capture information from all our sewage and water treatment plants and other facilities, directing work crews to where they are needed.

While there has been some criticism of the payment of dividends to owner Councils, on the basis that they failed to maintain infrastructure that is not true of all Councils. Much infrastructure is coming to the end of its useful life and regulators have been aware of the deficiencies in infrastructure performance over a long period of time without resolving the issues.

TasWater is legislatively charged with providing sustainable returns to owner Councils, and given the history, various government agencies, regulatory bodies and governments must accept some of the responsibility for where we find ourselves today.

TasWater is seeking a broad consensus with the community, Councils, the State Government and regulators about what needs to be done, priorities, an acceptable timeframe and how it will be funded.

*Information supplied through Stakeholder Newsletters
Issue 1 – January 2015 and Issue 2 – May 2015 and
Compiled by Waratah-Wynyard Council staff*

Cradle Coast Authority



“The Cradle Coast Authority has had a transformative year with more to be done to ensure it supports the Councils and their communities in the most effective manner. Working closely with and for our shareholder councils

through new models of engagement and in partnership with the community, business and government will be the new way of doing things for the Authority.

The organisation is grateful to Luke Sayer who wisely steered the organisation after the departure of Roger Jaensch, the organisation’s inaugural Chief Executive Officer. Roger’s legacy to the region cannot be mistaken and many of his initiatives continue to come to fruition.

As the new CEO, I came to the region with new eyes, an open mind and enthusiasm to help support the shareholder councils and their communities. I spent my first few months getting to know the region, its communities, and the current and emerging issues. I met with all Councils, community and business leaders, agency representatives and government members as I sought to understand what makes the region tick.

I am excited about what I saw and heard from wherever I went across this wonderful region. There is a passion and sensibility for advancing our region from all sectors of our community.

Among the highlights of the 2014-15 year would be:

- ✚ Securing the rights to hold the 2017 Australian Masters Games in the North West is anticipated to bring over 5,000 visitors and \$12 million in direct economic benefit for the region;
- ✚ Strategic studies and reports designed to facilitate economic development including the Cradle Coast Industrial Lands Study, Cradle Coast Regional Planning Initiative, and the West Coast Place Based Workforce Planning study;
- ✚ The completion of the \$23 million Tarkine Tourist Drive creates an improved destination experience for visitors;
- ✚ Workshops for Council staff promoting the Cradle Coast Healthy Communities Toolkit resources and social determinants of health;

- ✚ A masterplan for the reimagining of the Cradle Mountain is underway in collaboration with stakeholder to create a destination worthy of its world significance; and
- ✚ Supporting the Councils' in their engagement with the Tasmanian Government's Local Government Reforms initiative.

The Authority's strategic agenda for 2015/16 was developed in response to a number of gaps and opportunities with three pillars. Firstly, the Authority with the Councils will review how it does business with an emphasis on exploring new ways of engagement and collaboration.

Secondly, a regional economic development strategy is being developed that will identify how our economy works and the levers that can be applied to stimulate growth and resilience. This will be prepared in liaison with Councils, business and other levels of government but importantly it will be the region's shared vision of its future.

Finally, the Authority will continue with a number of regionally significant projects such as the redevelopment of Cradle Mountain, shared services and the development of an interconnected pedestrian and bicycle network joining communities.

I thank the Councils, their aldermen and staff for their ongoing contribution and support. The NRM and Tourism committee members who provide time and energy to supporting the development of the region. And to the Board of Directors who assist the Authority with pursuing its objectives. These are truly exciting times and the Authority is committed to seeing the region prosper and support the Councils, business and the community realise the future that is its to own".

Brett Smith
Chief Executive Officer

Enterprise Powers and Annual Report

Section 21 and Section 72(1)(ca) of the *Local Government Act 1993*

The Council has not resolved to exercise any powers or undertake any activities in accordance with Section 21 (Enterprise Powers) of the Local Government Act 1993.

- ✚ No Activity to report.

Sale and Disposal of Land

Section 177 of the *Local Government Act 1993*

- ✚ Council did not donate any land under the provisions of Section 177 of the *Local Government Act 1993* during the year.

Annual Report

Section 72 (1)(e) of the *Local Government Act 1993*

- ✚ For the purposes of section 72(1)(e) of the Act, a council is to report the following in its annual report in relation to any contract, for the supply or provision of goods or services valued at or exceeding \$100,000 (excluding GST) but less than \$250,000, that is entered into, or extended, in the financial year to which the annual report relates.

Contracts - \$100,000 and up to \$250,000

- ✚ Nil contracts awarded.

Contracts– Over \$250,000

For the purposes of section 72(1)(e) of the Act, a council is to report the following in its annual report in relation to any contract, for the supply or provision of goods or services valued at or exceeding \$250 000 (excluding GST), that is entered into, or extended under regulation 23(5)(b), in the financial year to which the annual report relates.

Description of Contract	694 – Design & Construction - Wynyard Recreation Ground
Period of Contract	6 months + 12 months defect liability
Extension Options Involved	Nil
Tender Value Value (ex GST)	\$310,843.50
Contract Value	\$341,927.85
Business Name or Contractor Name	Total Turf Care
Business Address or Contractor Address	32 Harvest Lane OLD BEACH TAS 7017
Description of Contract	702 – Bridgeworks Lowries & Margetts Road
Period of Contract	4 months
Extension Options Involved	Nil
Tender Value Value (ex GST)	\$235,530.91
Contract Value	\$259,084.00
Business Name or Contractor Name	VEC Civil Engineering
Business Address or Contractor Address	PO Box 812 ULVERSTONE TAS 7315



Wynyard Recreation Ground - during construction works



Wynyard Recreation Ground - after construction works
L-R - Mayor Robby Walsh
Wynyard Football Club VP - Clinton Stretton
Braddon Liberal MP's - Joan Rylah and Roger Jaensch
Waratah-Wynyard Council General Manager - Michael Stretton

Grants and Benefits

Section 77 of the *Local Government Act 1993*

The *Local Government Act 1993* provides that specific items are to be recorded with the Council's Annual Report - the details of any grant made or benefit provided.

Community Assistance Grants 2014/15

Organisation	Amount	Organisation	Amount
Boat Harbour Beach Surf Life Saving Club	1,000.00	Women of the World	750.00
Burnie Coastal Art Group (BCAG)	1,000.00	Wynyard Basketball Association Inc.	500.00
Central Wynyard Neighbourhood Watch	250.00	Wynyard BMX Park	110.00
Coastal Family Day Care Scheme	929.00	Wynyard Bowls Club Inc	1,500.00
Elliott District Association Inc.	2,000.00	Wynyard Camera Club	2,000.00
Hellyer College	500.00	Wynyard Community Men's Shed	2,000.00
Inglis Pony Club	750.00	Wynyard Garden Club Inc.	981.00
Lions Club of Wynyard – Christmas Parade	1,700.00	Wynyard Gymnastics Club Inc.	1,000.00
McNamara, Leearn	\$200.00	Wynyard Historical Society	700.00
Moorleah Indoor Bias Bowls Club	\$500.00	Wynyard Junior Soccer Club	1,000.00
Northern Tasmanian Driving Society	1,080.00	Wynyard Ladies Probus Club	500.00
Probert, Emily	200.00	Wynyard Municipal Concert Band Inc	2,128.20
Rostrum Club of Wynyard	500.00	Wynyard Municipal Neighbourhood Watch	200.00
Rotary Club of Somerset	2,000.00	Wynyard RSL Ladies Auxiliary	3,000.00
Simpson, Tony	200.00	Wynyard RSL Club	1,200.00
Somerset Arts Festival	2,000.00	Wynyard Senior Citizens Club Inc.	1,500.00
Somerset Christmas Parade	2,000.00	Wynyard Softball Club Inc.	1,000.00
Somerset Primary School	50.00	Wynyard Yacht Club Inc.	500.00
Somerset Surf Life Saving Club Inc.	1,989.10	Yolla District High School	650.00
The Sovereign Military Order of the Knights Templar-Tas	2,000.00	University of the Third Age Wynyard	2,000.00
The Yolla Memorial Hall Committee	2,000.00	University of Tasmania – Science Investigation Award	50.00
		TOTAL	\$46,117.30

Capital Works Summary

The summary below outlines the performance status for Council's budgeted capital works projects for the 2014/2015 financial year:

LEGEND	
Budgeted Projects Completed	☑
Budgeted Projects still in Progress at 30 June 2015	⊗
Budgeted Projects Deferred	
Budgeted Projects not Completed	☒

GOVERNANCE	
Waratah Wynyard Website Upgrade	☑
Staff Intranet	☒
Community Satisfaction Survey	☑
CORPORATE SERVICES	
- Administration	
Business Continuity Plan	☑
- Organisation and Community Development	
Human Resource Management Program implementation	☒
- Information Technology	
Telephone System Replacement	⊗
Uninterruptible Power Supply	☒
PC/Laptop Replacements	☑
SQL Server Software	☑
Wireless Network at Waratah	⊗
Office Backup/Disaster Recovery	⊗
IT Services Review – Waratah-Wynyard Council share	⊗
Somerset Wi-Fi	⊗

COMMUNITY SERVICES	
- Community Development	
Municipal Christmas Decorations Upgrade	☑
Woolworths Wall Mural	⊗
Shed Removal Community Centre	☑
Install Heat Pump Community Centre	☑
CHILDREN and YOUTH SERVICES	
Outdoor Blinds	☑
Painting Waratah Child Care	☑
Heat Pump	☑
Storage Cupboards	☑
TOURISM	
Hall of Fame	⊗
Tender Opportunities for Waratah Tourist Services	⊗
ENGINEERING SERVICES	
Depot	
Store & Office Alterations (Depot)	☑
Two Way Radio System	⊗
Wynyard Office	
Office Refurbishment	⊗
Service Level Documentation Creation	☑
Energy & Sustainable resource initiatives	☑
Paint & repair exterior Wynyard Library	☑
Plant	
Isuzu Giga 2605	☑
Isuzu Giga 2624	☑
Case Tractor 2573	⊗
Isuzu No. 7 2642	⊗

Plant continued	
Toro Mower 1512	✓
Small plant replacements 2014/15	✓
Ford Ranger p/n 2032	✓
Ford Ranger p/n 3518	✓
Toyota Camry Altise p/n 2165	✓
Subaru Forester p/n 2106	✓
Toyota Hilux p/n 3115	✓
Metal Cold Cut Saw	✓
Roller Trailer	⊗
Plate Trench Compactor	✓
SES – 7 Kva Generator	✗
SES – 6.5hp Single Impeller Pump	✓
SES – Air Compressor	✓
Public conveniences	
Sisters Beach Public Toilet - Renew Water Main	✓
Cam River Reserve – Refurbishment of existing Toilet Block	⊗
Waste Management	
Green Waste & Builders rubble areas	✓
Roads	
- Rural Rd Pavement Renewal	
Mt Hicks Road – Murchison Highway Junction	✓
- Kerb and Channel	
Renewal – K&C – Austin Street – Inglis to Park Street	✓
Renewal – K&C& Footpath–Old Bass Highway east of Camp Creek	✓
Renewal – K&C – Pelissier Street - Arthur to Raglan Street	✓
Renew K&C - Pelissier Street	✓

- Re-sheeting	
Smarts Road – (1534 to 2984)	✓
Lighthouse Road – (00 to 1042)	✓
Myalla Road – Lobbes Hill	✓
Scotts Road – (00 to 3933)	✗
Colegrave Road – (00 to 957)	✗
Meunna Road – (2104 to 4428)	✗
Gates Road	✓
Guilford Road	
- Reseals – Rural	
Back Cam Road - 5257 to 5547	✓
Johnsons Road - 1600 to 3105	✓
Pages Road - 0 to 4559	✓
Oldina Road - 14865 to 16972	✓
Rettkes Road - 0 to 93	✓
- Reseals - Urban	
Austin Street - Inglis (Asphalt) to Esplanade	✓
Arthur Street - Pelissier to Cardigan	✓
Old Bass Highway - Camp Creek to Martin Street	✓
Ronald Crescent	✓
Taroona Place	✓
George Street - Hales Street to North	✓
Old Bass Highway - Port Creek to Gordon Street	✓
Moore Street - Church Parking Bay	✓
Beaufort Street - Raglan to McKenzie Street	✓
Hall Street - Mount to Vincent Street	✓
Vincent Street - Mount Road to Hall Street	✓
Keyser Street - Off Vincent Street	✓
Duncanson Street - Off Ritchie Street	✓
Mount Road - Keyser Street to North 240m	✓

- Rural Roads - Other	
Rural Road Culvert Replacements & Upgrades	✓
Upgrade unsealed road junctions with Bass Highway	✓
- Footpaths	
Renew Damaged Footpaths Wynyard	✓
Renew Damaged Footpaths Somerset	✓
Renew Damaged Footpath & K&C - McKays Road	✓
Renew Damaged Footpaths Waratah	✓
Upgrade Urban Footpath DDA Compliant Ramps	✓
Pedestrian Crossing Point Bass Highway	✓
Footpath Crossings for Prams & Gophers	✗
- General	
Tree Planting throughout the Municipal Area - Streets & Parks	✓
Terra Nova Drive Upgrade	✗
Goldie Street Additional DDA parking space	✓
Driveway Upgrades - where arch pipes being used	✗
Shephards Lanes - tree pruning	⊗
Port Road - Boat Harbour - culvert upgrade	✓
- Bridges	
Bridge Barrier upgrades	⊗
Zig Zag Road	✓
Margetts Road - unnamed crossing	✓
Lowries Road - Blackfish Creek	✓
Sporting Facilities	
- Wynyard	
Wynyard Squash Centre - repair exterior and paint	✓
Frederick Street Reserve - Kitchen	✓
Wynyard Tennis Club - renew court surfacing	✓
Frederick Street Reserve - improvements	⊗
- Somerset	
Somerset Tennis Club - reclad old building	✓
Somerset Indoor Recreation Centre – Floor	✓

Public Halls	
Railway Institute Hall - cladding and painting	✓
Parks and Gardens	
- Wynyard	
Anzac Park - Master Plan	⊗
Council Chambers Gardens- Upgrade Stage 2	✓
Camp Creek Tree Removal	✓
- Sisters Beach	
Sisters Beach Foreshore Tree Removal & Erosion Protection Works	⊗
- Somerset	
Cam River Reserve - Car Parking Upgrade	⊗
Cam River Reserve - Boat Ramp Upgrade	⊗
- General Parks & Reserves	
Rubbish Bin Replacements - Reserves	✓
Rubbish Bin Replacements - Streets	✓
Playground Renewal program	✓
Parks Furniture renewal program	✓
Exercise equipment renewal and maintenance program	✓
Stormwater Drainage	
- Gully Pit and manhole works	
Renew 10 Manhole lids Wynyard	✓
Renew 10 Manhole lids Somerset	✓
Renew 8 grated pits Wynyard	✓
Renew 5 grated pits Somerset	✓
- Stormwater Pipe Replacements and Upgrades	
Upgrade - Doctors Rocks Drainage - Stage 2	⊗
Upgrade - Hepples Road - Boat Harbour	✓
General	
Bowick Street - Upgrade and Renewal	✓
Flood Studies	✓

Finance and Performance Statistics 2014/2015

- Financial Indicator Comparisons

		2014/2015	2013/14	2012/13	2011/12
Current Ratio	Current Assets / Current Liabilities	3:52:1	3.23:1	3.88:1	3.78:1
Quick Asset Ratio	Cash + Liquid Debtors / Current Liabilities	3:24:1	2.84:1	3.54:1	3.47:1
Rate Coverage Ratio	Rate Revenue / Operating Revenue	55.27%	67.04%	60.94%	55.46%
Outstanding Rate Debtors	Rate Debtors / Rate Revenues	3.96%	7.71%	5.35%	2.60%
Expenditure per Capita	Operating Expenditure / Population	\$1,167.85	\$1,291.99	\$1,173.76	\$1,098.28
Operational Grant Coverage Ratio	Operating Grant Revenue / Operating Revenue	24.98%	11.61%	21.04%	25.66%

- Finance at a Glance

The following table 'Finance at a Glance' provides comparisons of this year's results with the previous years:

	2014/2015	2013/2014	Increase/ (Decrease)		2014/2015	2013/2014	Increase/ (Decrease)
	\$	\$			\$	\$	
Operational Income	18,201,175	14,340,510	3,860,665	Borrowing Costs	0	0	0
Operational Expenditure	16,731,840	18,510,338	(1,778,498)	Remissions and Discounts	346,830	553,203	(206,373)
Net Increase from Operating Surplus (/Deficit)	1,469,335	(4,169,828)	5,639,163	Cash on Hand (incl. Investments)	8,585,075	5,343,456	3,241,619
Rate Revenue	10,059,950	9,613,546	446,404	Receivables (Current)	733,103	998,440	(265,337)
Government Grants	4,547,360	1,664,431	2,882,929	Payables	1,271,497	939,610	331,887
User Charges	1,976,045	1,665,112	310,933	Outstanding Loans	11,250	16,650	(5,400)
Interest Income	289,873	337,935	(48,062)	Provisions	1,901,604	1,675,587	226,017
Employee Costs	5,837,417	5,451,629	385,788				

Annual Plan Programs Overview

New Disabled Access & Parking
– outside Australia Post
Goldie Street, Wynyard

**PEDESTRIANS
WATCH YOUR**

GOVERNANCE AND ADVOCACY

Waratah-Wynyard Council's role is to provide leadership and good local governance and to act as a strong advocate for the community.

Council is required to operate within the legislative framework established for local government in Tasmania.

Electoral arrangements for Local Government were revised, resulting in a reduction of Councillors from 10 to 8 and an 'all in-all out' election in which all Councillors, including the Mayor and Deputy Mayor were elected, by popular vote, for four year terms in October 2014.

The Council has conducted 12 ordinary meetings for the year, with the Annual General Meeting integrated with the December Ordinary meeting of Council and held at the Civic Office. Four special meetings of Council were conducted.

Governance and Advocacy arrangements saw 40 workshops held with Councillors in the financial year to assist in developing policies and procedures, to consider specific issues and to develop the Annual Plan and Budget.

Council remains committed to regional cooperation through its ongoing Resource Sharing Arrangement with Circular Head Council, its commitment to exploring resource sharing in response to the State Government's drive for Local Government reform and its partnership with Circular Head, West Coast, King Island and Burnie Councils in the development of the Sustainable Murchison Plan, a 25 year Community Development Plan for the North West Region.



First Meeting of new Council

EXECUTIVE MANAGEMENT

The General Manager, along with support staff, manages Council's activities in accordance with legislation, Council policy, strategic direction and specific decisions. This includes responsibility for direction and management of personnel, resources and assets to achieve optimum use of public monies and the most effective use of business assets and human resources.

The General Manager is responsible to ensure the provision of professional advice is available to support Council in its strategic and policy-making roles. Assistance is also provided to support representation and advocacy functions in regional, State and National forums.

With the support of the Executive Management Team (EMT), the General Manager ensured the operations of Council were undertaken in accordance with legislative requirements and Council policies. This work included furthering professional development, recognition of Council staff and chairing of the Safety group, leadership of the resource sharing arrangements with Circular Head Council and Burnie City Council.

Activities included further implementation of Council's funded Strategic Action Plans, the pursuance of economic development and expansion opportunities and site visits to several small to medium enterprises in the municipal area with Councillors.

The General Manager also advocated Council's interest in the state and regional arena on Local Government reform, ongoing water reform and regional development.

Acting General Manager John Martin oversaw the operations of the organisation prior to the permanent appointment of Mr Michael Stretton in November 2014.



The Executive Management Team

CORPORATE GOVERNANCE

Corporate Governance provides professional advice and support in strategy and policy making, the development of corporate standards and systems and the monitoring of corporate performance and compliance. This work includes the provision of information and support to Councillors, the preparation of corporate documents, the development and maintenance of registers, management of Council's information records and the development and implementation of the corporate image and communications strategy.

The 2014/15 financial year saw Corporate Governance continue to focus on medium to long term activities such as strategic planning, policy development and corporate procedures and standards and those engaged in the delivery of day to day services to elected members, management and staff.

Also this financial year, Corporate Governance prepared the 2013/14 Annual Report and coordinated the Annual General Meeting in December 2014. This activity, in addition to others such as the facilitation of Citizenship Ceremonies, Australia Day and ANZAC Day activities, provided the opportunity to further promote Council's role in the community. The coordination of the 2015/16 Annual Budget and preparation of the Annual Plan and efficient and effective resourcing of Council's formal meeting and discussion schedule for the year further demonstrated the Corporate Governance team's role in establishing and maintaining corporate standards across the organisation.



Citizenship Ceremony
Heidi DeBomford, Mayor Robby Walsh and Wendy Matthews

Corporate Governance has begun the collection of demographic, social and economic data in preparation for the development of the Corporate Strategic Plan. The implementation of an improved electronic information management system continues to roll out and significant progress has been made in 2014/15 in engaging with users, which is helping ensure records management is taking place at source. Progress has also been made in reducing the volume of hard copy storage on site by disposing of unnecessary files, increased off-site storage and continuing digitization of records. Integration of the information management into routine business processes is continuing in the development of service standards and the application of the system in customer request management.

- Communications

Communications activities in the 2014/15 financial year had an increased focus on community engagement. This work was complemented by additional training for Council's Communications Officer with the International Association of Public Participation in Engagement Design and Participation.

The Wynyard Waterfront Environs Masterplan consultation was launched during this time, which resulted in a significant increase in community participation.

The inaugural Community Satisfaction Survey was completed in October 2014 which provided an insight into future methods to communicate and engage with the wider community outside of the existing Communications and Social Media Strategy.

Council continues to use a mix of traditional and advanced communications channels to communicate and engage with the Waratah-Wynyard community. This work will be complemented in the next financial year with the establishment of a Community Advisory Panel.

The Annual Plan for the 2015/16 financial year was redesigned to increase opportunities for feedback, which also resulted in better community engagement.



Annual Plan Information Session at Waratah



Time Capsule before opening



Time Capsule Committee Correspondence

- Emergency Services

Council, in accordance with its statutory obligations, continues to maintain an efficient emergency management capability covering the whole municipal area.

The 2015 emergency management training exercise involved the simulation of an offshore earthquake resulting in a minor tsunami affecting the coastline and landslips in the Boat Harbour area, cutting off vehicle access to the small residential community of Boat Harbour Beach.

Council has a responsibility under the *Emergency Services Act 1976* to prepare an emergency management plan for the municipal area, which was reviewed and submitted for approval during the year.

Council maintains a capability to implement the plan when required and has trained and committed volunteer emergency service units at Wynyard and Waratah under the direction of a local coordinator based at Wynyard.

The Waratah unit specialises in road accident rescue operation to provide this capability for the elevated southern part of the municipal area that can be inaccessible from the coast under wintry conditions.

As part of its ongoing commitment to the provision of emergency services, Council funded purchase of an Air Compressor and Impellor Pump during the financial year. Council also fulfilled its obligations by providing administrative and financial support for volunteer emergency service units at Wynyard and Waratah and the continual investigation of opportunities to work collaboratively with other Councils in the delivery of emergency management services.



Exercise "Terra Firma"

Boat Harbour Beach was the scenario for the Emergency Management Desk Top Exercise "Terra Firma" held in September 2014. It involved a landslip triggered by an earthquake under Bass Strait.

- Building Control

As a result of changes within the building industry following the commencement of the *Building Act 2000*, private practitioners provide building survey services in the municipal area.

Council acts only as a permit authority, checking that the required documentation is lodged and permits issued as required, under the legislation. The *Building Act 2000* is currently under review by the Director of Building Control office.

Council's statutory obligations under the building legislation have been discharged and it has continued to process building permits as expeditiously as possible. A total of 168 building approvals were granted for projects with a total value of \$16 million.

Except where approvals from other Statutory Agencies were required, all building permits applied for over this period that were accompanied by full documentation were issued on average within 3.4 days of lodgement of the application.

Building Control has continued to review legislation to ensure compliance with current building legislation and is looking to extend plumbing audits in the coming year via the shared resource of a plumbing surveyor with Circular Head Council.

Building Officers are currently receiving, recording, processing and issuing work in electronic format for several consultant companies. As this approach is further integrated into the processing system, simple fact sheets will be developed to assist all applicants prepare and lodge documents in this format, if required. This will also enhance the ability to request information and provide the required reports to State and Federal departments.

- Public and Environmental Health Services

The Public and Environmental Health Service protects and promotes the public health and safety of the Waratah-Wynyard community by reducing the incidence of preventable illness and ensuring the provision of safe food and water. It also provides for the management of the environment and the control of pollution including noise, odour, wastewater (etc).

The *Local Government Act 1993*, *Public Health Act 1997* and the *Food Act 2003* outline the primary roles and responsibilities of Council in relation to public health within the municipal area.

Water quality is monitored through the registration and sampling of Private Water suppliers. There are 30 private water suppliers in the municipal area. Sampling and analysis of recreational waters is also conducted during the warmer months.

The licensing, registration and inspection of food businesses continues as a core activity. Council currently has 103 registered food businesses.

Council participates in a regional (Burnie, Waratah-Wynyard and Circular Head) school immunisation program and a staff immunisation program to help protect the community against some preventable diseases, such as hepatitis, whooping cough, tetanus, chicken pox, etc. Immunisations were administered to 212 school students and 51 staff were immunised during the year.

This year we have also started trialling educational programs on basic food handling and hope to extend this into regular information sessions for the public, schools and businesses.

In addition the release of public information sheets on smoke emission and noise will assist residents in assessing impacts of possible environmental concern in their area.

Under the *Public Health Act 1997* any place or area used for the assembly of members of the public for social and recreational purposes or any school or other place or area used for community or public purposes is required to have a Place of Assembly licence.

43 Place of Assembly licences were issued during 2014/2015 financial year. Council carried out annual audits of all registrable buildings for satisfactory standards of hygiene, sanitation and safety (including fire safety) and to prevent overcrowding.

Development Services holds weekly meetings to review all proposed development applications. Applications that have the potential to cause environmental harm or adverse effect on the environment are assessed by the Environmental Health Officer as to compliance with the EMPCA legislation. These include applications which involve assessment for special plumbing permits.

During the 2014/15 year 20 applications for special plumbing permits were received. These applications related to proposals for on-site waste water management systems and grease traps.

Active investigations were undertaken in response to complaints received regarding issues involving smoke, noise and dust.

Town Planning

The *Local Government Act 1993* and the *Land Use Planning and Approvals Act 1993* outline the main roles of Council in relation to its town planning responsibilities whilst the *Waratah-Wynyard Interim Planning Scheme 2013 (IPS)*, provides the direction for the Council and the community for development within the municipal area.

Currently the Council's planning officers are working with the Tasmanian Planning Commission to finalise submissions made on the *IPS* and are commencing several strategic reviews on zoning and development plans around central areas and service areas, which will be taken out for community consultation as the draft information is developed.

Council is responsible for discharging a wide range of planning related regulatory functions including strategic land use planning, development control and legislative enforcement. Specifically, Council receives and determines applications for development or land use in accordance with a performance-based planning scheme and the *Land Use and Planning Approvals Act 1993*.

FINANCIAL SERVICES

It also undertakes an educative role; informing the community about legislation and the State Policies that define and protect principles of 'sustainable development'.

During the year, in addition to processing planning applications and requests for information in an efficient and timely manner, Council maintained a review of development approval timeframes to identify process change that potentially could reduce future approval timeframes.

Of the 165 permit applications submitted to Council, 136 were approved under delegation and 10 were approved by Council. There was 1 application refused and applicants withdrew a total of 2 applications. At 30th June 2015 there were 14 applications pending a decision. A further 55 developments were assessed as no permit required during pre-lodgment assessment.

There were 31 subdivision applications submitted of which 22 were approved under delegation and one was approved by Council and one application was withdrawn. There were seven applications pending at the 30th June 2015.

During the year there was one successful planning appeal lodged against a Council determination.

Financial Services provides accounting services, financial management services, information technology hardware, software and user support, reception and customer service for the organisation.

Finance staff have coordinated and supported the development of 2015/16 Budget Estimates, Capital Works Program and the setting and collection of rates and other revenue. They are also responsible for the maintenance of Council's financial system, the processing of receipts, payment of accounts, the generation of monthly financial reporting and compliance with applicable Australian Accounting Standards.

The 2014/15 Annual Financial Statements were prepared by 14 August 2015.

Customer service remains a high priority with both front counter reception and cashier functions responsible for a large proportion of Council's initial point of contact with residents and customers. This includes first point of call for phone calls, referral to appropriate officers, rating enquiries, dog registrations and the responsibility for booking Council's halls, parks and recreational facilities.

Council's telephone system will no longer be maintained by the supplier from December 2015, a new system has been sourced and replacement is booked for late 2015. The wireless link to the Depot has also been upgraded to allow backups to be done at the depot and will improve the service to the depot.

Financial Management

The Statement of Profit or Loss and Other Comprehensive Income shows an \$18.4 million profit. This figure includes nonrecurring one-off items such as capital grants, revaluation of assets, fair value adjustments to assets, and recognition/de-recognition of assets.

Council's Total Income for the year was \$42.8 million which was up dramatically from last years \$14.5 million result. This was primarily as a result of \$24.3 million in recognition of earthworks and land under roads and the federal government reintroducing the advance payment of grant funding of \$1.4 million.

Total Expenditure amounted to \$16.7 million. The major components of this figure are employee costs \$5.8 million and materials and contracts \$5.7 million. Where possible, local people, contractors and suppliers are used to provide a wide range of services to the community.

The other major item was the net revaluation decrement in the value of council's assets. This this is done as part of Council's regular asset revaluation process.

The Total Assets of Council have increased to \$203.0 million. Infrastructure assets ie property, plant and equipment, totalling \$149.3 million is the main component of this figure and has increased from the \$133.5 million at the end of last year.

The other major asset of note is Council's share of Tas Water at \$43.5 million.

Council has liabilities of \$3.2 million which are made up primarily of payments owed to creditors and, provisions for employee entitlements and gravel pit rehabilitation. Council has no interest bearing loan liabilities.

Council's cash balance has increased from \$5.3 million to \$8.6 million. A major reason of this was the decision reversal by the federal government to discontinue the advance payment of \$1.42 million in FAGS grants.

It is essential for Council to retain reasonable levels of cash to be used as working capital which reduces its reliance or need for the use of overdrafts or borrowings. This cash balance is required to meet Council's future obligations to replace the \$149.3 million of property, plant and equipment assets and also to cover the provisions of \$1.9 million as they fall due.

Organisational and Community Development provide professional corporate support services to the organisation through occupational health and safety, risk management, and contemporary human resources practices.

Organisational and Community Development also facilitates a diverse range of community development activities that build community capacity and contribute to community wellbeing.

Key programs include youth services, recreation, community events, the arts and cultural activities, tourism and children's services programs.



U3ALaunch



Children's Services

Exceeding Quality Programs

All four of the early years programs covered by the National Quality Framework have now been externally assessed. Each program, Warawyn Early Learning, Yolla and Boat Harbour after school care and Wynyard after school and holiday care, received an exceeding rating.

There have been 43 services in Tasmania to be awarded an exceeding rating, of which four were delivered by Waratah-Wynyard Council.



National Families Week

National Families Week was celebrated at the programs with a family BBQ and a performance by Pelican puppets along with family members sharing in story time through reading their favourite stories to the children.

The theme this year was 'Stronger Communities' and the aim of National Families week 2015 is to celebrate the vital role that families play in Australian society. This year's theme highlighted the important role families' play as the central building block of community and that community wellbeing is enhanced by family wellbeing.



NAIDOC Week

NAIDOC is a celebration of Aboriginal and Torres Strait Islander cultures and an opportunity to recognise the contributions of Indigenous Australians in various fields.

During July 2014 the program celebrated NAIDOC Week with this year's theme 'We all stand on sacred ground' highlighting Aboriginal and Torres Straight Islanders peoples strong spiritual and cultural connection to land and sea.

Aunt Olly, a local Aboriginal Elder spent the morning at the program making mobiles out of wood and shells and spent the afternoon with the vacation care children weaving baskets.

Community Services

Australia Day

Approximately 300 people attended the Aussie Breakfast and Award presentations in Richard Gutteridge Gardens on Australia Day. The warm weather and friendly atmosphere of the gardens welcomed those who attended. This year the **Australia Day Ambassador was Brian Ritchie**, originally from the USA but now an Australian Citizen and Creative Director at MONA in Hobart.

Richard Lewis was selected as the Citizen of the Year. Angus Thomson received the Young Citizen of the Year award and the Boat Harbour Craft Group - International Women's Day Event was the Community Event of the Year.

Bill French Memorial Scholarship

Each year Council provides the Bill French Memorial Scholarship to a student from the municipal area to assist in undertaking formal tertiary studies.

This year the presentation was made at the UTAS Cradle Coast Scholarship presentation ceremony. The Scholarship recipient was **Zachary Fidler** from Somerset. He is studying for a Bachelor of Science and Bachelor of Engineering at UTAS in Hobart.

Bloomin' Tulips Festival 2014

The festivities commenced with the Mayoral Ball. The ball was held at the Elliott Hall on 29 August 2014 with the Elliott Hall Old Time Dancers coordinating the event. The event was well attended with the Hall Committee doing a great job.



Cocktail Party

The Cocktail Party was held on the 26 September 2014 at the Wonders of Wynyard for the first time with the Doctors Rocksters entertaining the crowd. Patrons dressed in 1920's theme and feedback was very positive for the new venue and the delicious food and great entertainment.

On Festival day Richard Gutteridge Gardens came alive with the sounds of music, the smell of fresh local produce, and thousands of people enjoying the 2014 Bloomin' Tulips Festival atmosphere.

The Colour Fun Run was a new event added to this year's Festival and was enjoyed by young and old with over 500 people participating.

There were a record number of stall holders this year, more volunteers and great local entertainers.



Festival Aerial



Fun on Silts



Colour Fun Run



Royal Australia Navy Band

National Youth Week

During National Youth Week local artist and teacher Michelle Walker worked with a group of young people on an arts project, based on the taking and manipulation of photographs using handheld devices. This work is known as iphonography and the images produced formed an exhibition at Artscape in Jackson Street, Wynyard.

The major local National Youth Week event for 2015 was held on Sunday 12th April in Richard Gutteridge Gardens. In a departure from previous years skate park activities, a new talent quest concert was organised in the afternoon with performers invited to sing/play on the stage.

Three young performers provided excellent entertainment - their reward being an appearance at the Bloomin Tulips Festival in October. The Wynyard event also included a free BBQ and giveaways.



Talent Quest Entrant

Heritage Week



Wynyard Remembers

The theme for this year's National Trust 2015 Festival was "Conflict and Compassion". Council participated by organising an event "Wynyard Remembers" at Artscape in Jackson Street during May.

The stories of two residents – Amy Ruth Sargent, a registered nurse who served in Europe throughout WW1 and Robert Tyrell a veteran of WW2 were told through a slide show projected onto a wall in the courtyard at Artscape.

Using the resources of the Wynyard RSL and the Wynyard Historical Society a collection of photographs depicting Wynyard and surrounds during the first half of the Twentieth Century were also displayed.

Soup and damper provided an opportunity for people to share the stories.

Healthy Communities Program

There have been a number of initiatives over the past year to continue to promote Waratah-Wynyard as a Healthy Community including:

- Seniors week activities included a bike ride along Deep Creek Road from the Wynyard Senior Citizens Club, Beginner Tai Chi classes at Myalla and Wynyard and an outdoor exercise class on the Somerset Foreshore.



Tai Chi classes

- Tai Chi classes were offered by volunteer instructors on a weekly basis at Boat Harbour Beach Surf Lifesaving Club, Myalla Community Centre and Wynyard Senior Citizens Centre.

- The Wynyard Community Garden provided a focal point for gardening activities on Monday and Friday mornings. The last Friday of the month has also seen the commencement of "Soup in the Garden". A roster of volunteers produces their favourite soup recipe for lunch. Around 25 - 30 participants join in what has become a popular social event.



Peter Cundall

Peter Cundall returned during veteran's week in October which attracted 100 people. He has a dedicated plot at the garden called Pete's Patch with its own ceramic mosaic sign. 25 volunteers are registered with Council and contribute to the garden through maintenance, gardening, art and educational activities.

Walking Wynyard

The feature walk around the Inglis River circuit, starting and finishing in Richard Gutteridge Gardens, was held in November. The walk was enjoyed by 140 people not only from the local area, but also along the coast. A later starting time on a Sunday afternoon has proved to be more convenient for most people due to markets and Church services earlier in the day. A lucky draw for 10 gift vouchers was held after the walk along with a long table afternoon tea of healthy snacks.

Two short guided walks were offered in the second week of term one school holidays. These walks attracted several first time walkers keen to explore local walks but not that confident undertaking it independently. These included Boat Harbour Beach to Sisters Beach via the coastal reserve and Postman's Track; and Rocky Cape to Sisters Beach via the inland route.

Try-Skills - Waratah-Wynyard - Junior Development Project

Following the success of the program over the last eleven years, Waratah-Wynyard Council offered TRY SKILL 13 in the Term One school holidays. Keith Price coordinated the program. Twelve activities were offered this year including the Wynyard Taiko Drum Group for the first time. Sixty seven participants from nine schools took part in the program. The aim of this project is to encourage Grade 5, 6 and 7 students to get involved with clubs in Waratah-Wynyard, students from all schools are invited to attend.

Following the successful introduction of a number of arts, cultural and other community groups over the past few years the project is now known as the Waratah-Wynyard Junior Development Project.

Keith Price reported that “as a direct result of the Try Skill program Squash, Lawn Bowls, Ju-Jitsu, Sailing, and Tennis now have strong junior participation while Badminton, BMX and Somerset SLSC have attracted new and active members.”

An afternoon tea was held at the Wynyard Bowls Club on the final Friday afternoon. The social gathering provided an opportunity for the different clubs and volunteers involved in the 2015 program to share experiences gained working in a junior program. All participants, parents and clubs were invited to attend and in all about 100 people were present.

Wynyard School Community Partnerships Project

This is a two year project funded by the Commonwealth through Partnership Health Tasmania and runs until June 2016.

The Smith Family and Waratah-Wynyard Council working closely with Table Cape and Wynyard High Schools and their communities, and other relevant stakeholders aims to improve the educational outcomes and wellbeing for children and young people in the area.

A full time project officer is based at the Wynyard Community Centre along with two part time staff.

The project objectives include reviewing and directing resources to support, from a holistic perspective, the following high level outcomes:

-  An increased proportion of students attending school at 90%;
-  An increased proportion of students advancing from Year 10 to Year 12; and
-  An increased proportion of students who are fully engaged in education and/or work after leaving school.

Youth Services

Council's Youth Team consists of 15 student representatives from 6 schools. Council staff organise transport to the Chambers and facilitate meetings. The group meets monthly during school term time. Guest speakers provide an insight into their occupations and the community. There is also an opportunity for students to share news of their school with each other. Students provide a valuable insight into issues which impact on them.

Council staff also contribute to the ongoing work of NWAY (North West Action for Youth) which assists youth service providers coordinate their resources to assist young people. This extends to chaperoning several young people from local schools to attend TYC (Tasmanian Youth Council) and YNOT (Youth Network of Tasmania) events held in Launceston twice yearly.



**Wynyard High School
Co Pilots Program**

Co Pilots at Wynyard High School is another project where Council staff provide one on one mentoring for a student each term.

Tourism

Tourism highlights for 2014/15 included:

- ✚ Development of the vibrant new Wynyard and Surrounds tourist map
- ✚ Paul and Indigo Wheeler appointed new operators of the Table Cape Lighthouse Tours, commencing in November 2014
- ✚ Waratah Request for Proposal proceeding
- ✚ Establishment of a collaborative advertising program with good local operator support and buy-in
- ✚ Strong advertising presence for the municipal area, the Wonders of Wynyard with Jetstar Cradle Coast Authority Autumn campaign, WIN TV, Tasmanian Travelways winter edition, addition of 20 new listings for the MyTigerTour database, Advocate History and Heritage feature, AMMA Expo in Melbourne, Wynyard maps placed on TT Line and at Launceston airport
- ✚ Bloomin' Tulip Festival entered into 2014 Regional Tourism Awards and received Highly Commended award.



**Bloomin'Tulips Festival
Highly Commended Award**



Table Cape Lighthouse
- new operators Paul and Indigo Wheeler with
Mayor Robby Walsh

Wonders of Wynyard (WOW)

The Wonders of Wynyard Information and Exhibition Centre remains a significant regional tourism attraction for the municipal area. Home to the world-class Ransley Veteran Ford Collection, Wonders of Wynyard Art Gallery and the Wynyard Visitor Information Centre, WOW offers something for visitors and locals alike.

Ransley Veteran Ford Collection

As Australia's largest collection of veteran Ford vehicles in a permanent exhibition, the display attracted 3536 visitors in the 2014/15 financial year. There were 24 visits by groups, including car clubs, schools, cruise ships tours, tour buses and community groups.

Wonders of Wynyard Art Gallery

The ever changing exhibitions on display at the Wonders of Wynyard Art Gallery are a fabulous way for the community to get to know their local artists. Council staff provides over 100 hours of assistance to artists and community groups each year to develop a professional showcase of their work in the gallery.

There's something new to discover each month with the year's exhibits including:

- ✚ John Looker: *Chippendale Chippings* and Dhreen Sheppard Keam: *Perceptive Paintings*. Collaborative exhibition
- ✚ Wynyard Land Care: *Celebrating 25 years*
- ✚ Tasmanian Art Quilt Prize: *What a site*
- ✚ *A Glimpse into the History of Firefighting in Tasmania: a collection of memorabilia belonging to Dale Atkinson*
- ✚ Natsumi Johnson, Sandra Henderson and Julie Jones: *Trimorphism*
- ✚ Mary Lewis: *Flow*
- ✚ Peter Applegate: *Pencil Art In Colour*
- ✚ Multicap leatherworks
- ✚ Wynyard Camera Club - *Tasmania's Best*
- ✚ Noelene's textile Designs: *A world of Embellishment and Wire Knitting. It's all about the bold colour of Art Knitwear.*



Noelene's textile designs

Wynyard Visitor Information Centre

In the 2014-15 financial year, the WOW welcomed over 26,432 visitors. Statewide trends of lower visitor numbers to Visitor Information Centres will necessitate a revision of marketing and business plans to offset this decreasing consumer demand trend.

The WOW staff and volunteers' commitment to a high standard of service, product knowledge and booking services continued with the Wynyard Visitor Centre showcasing over 200 attractions and businesses in the Centre's professional brochure display facilities. WOW staff and volunteer training initiatives, including familiarisation tours and industry hosted volunteer meetings are important tools in the continuous improvement of WOW's customer service experience.



Famil onboard
Spirit Tasmania I

Staff attended famils to the following:

- ✚ Hollybank Treetop adventure
- ✚ Devonport Region including the Spirit of Tasmania
- ✚ Cradle Mountain
- ✚ Circular Head including Arthur River and environs

The Centre continues to achieve accreditation with the Tourism Industry Council Tasmania (TICT) and the Tasmanian Visitor Network (TVIN).

Community partnerships

WOW also plays an important role as a community-based facility, providing a valuable resource for the local art and craft community, service clubs and community organisations. The volunteers highly value the social benefits and sense of belonging to and contributing to a community that volunteering at the WOW provides.

This year there were 2 major collaborations:



Community Christmas Collection

✚ *Community Christmas Collection:* A collaboration between WOW and Wynyard Lions, Wynyard Rotary, Burnie Inner Wheel, Wynyard Lifeline, and Wynyard Masonic Club - with support from the Wharf Hotel, Coast FM and the Waratah-Wynyard Council. The community was asked to donate food and clothing that was distributed to those in need in the Waratah-Wynyard area.

✚ *Rotary Music Hall* - successful partnership with Wynyard Rotary Club with WOW providing central venue for ticket sales for the local event.

WOW volunteers

Council recognises the critical role volunteers play in the success of the Wonders of Wynyard. With the addition of 6 new volunteers this year, we have 40 volunteers contributing approximately 5,500 hours a year, visitors to the Centre are ensured a friendly, warm and knowledgeable welcome by an enthusiastic and passionate 'local'.

Highlights from the WOW Volunteer Program include:

- ✚ Volunteer mid-year dinner at Wharf Hotel
- ✚ Volunteer Christmas Dinner at Annsleigh Gardens
- ✚ Meetings/famils at Frenchs Road Nature Reserve and Wynyard Historical Society's rooms.

- Risk and Health and Safety

Insurances

Waratah-Wynyard, Circular Head and Burnie City Council, appointed Jardine Lloyd Thompson as its Insurance Broker and since that time have enjoyed the benefits of that change.

Having its property and contents insured through the JMAPP Trust Fund has seen surplus rebates of over \$4,600 in the last two financial years on insurance premiums from the Trust Fund.

The Trust has also provided subsidies of \$8,534 for Business Continuity Plan development and testing.

Business Continuity Planning

Council is currently refining the Business Continuity Plan. As a result work has been undertaken for the preparation and testing of the Business Continuity Plan for Council.

This project was undertaken as a joint venture with Burnie City Council and Circular Head Council.

A draft plan for this Council has now been completed with some testing commenced.

Sub-Plans have been developed for various functions of Council.

Workplace Health and Safety (WHS)

2014/2015 has been a year of significant achievement in Workplace Health and Safety (WHS) with the development and implementation of a safety management framework which will assist Council in impacting into the future on better outcomes and ultimately resulting in a low injury, cost effective, legislative compliant workplace.

The main structure of the framework consists of a WHS risk register and a WHS audit tool, which are both specific to Local Government requirements.

Training and Development

A comprehensive training and development program has been undertaken as a result of a successful application for development funds through the State Government Skills Fund program.

This funding was strategically focused on supporting Council's ongoing leadership and employee engagement and development programs, as well as provided significant impetus in broadening a project management skill base throughout the organisation.

Animal Control

Council undertakes a number of animal management programs which include animal nuisance complaints, stock on roads, stray dogs and dog attacks. An Animal Control Officer is contracted by Council as a resource shared resource with Circular Head Council. The Animal Control Officer undertakes patrols around the municipal area, responds to animal complaints and promotes responsible dog ownership to the wider community.

Council has statutory and legislative requirements under the *Dog Control Act 2000* to ensure that all dogs are registered and managed in a responsible manner.

A part of the management of dogs is to include restricted, prohibited and dog exercise areas across Waratah-Wynyard, which is to ensure a safe environment for dogs, families and wildlife. The designated dog areas were included in a new informative brochure available to members of the public through Council's website or at the Council Chambers.

As a result of Council's ongoing Animal Control Program:

-  1842 dogs were registered in 2014/15 compared to 1929 dogs in the previous year;
-  Council impounded 101 dogs which is down from 105 for the previous year;
-  21 infringement notices were issued for dog-related issues; and
-  68 impounded dogs were reclaimed.

- Cemeteries

Council's Works and Services staff maintain cemeteries in Wynyard, Somerset, Flowerdale, Yolla, Mount Hicks and Waratah. During the year Yolla High school students in conjunction with Council officers provided assistance in the maintenance of the cemeteries in Yolla, Mount Hicks and Somerset.

The total interments for the year in all six cemeteries under Council ownership were 54 burials and 13 ashes urns were placed in the niche wall at the Wynyard Lawn Cemetery. Records of all burials including historical burials are maintained at the Council Offices.

Contract Works

Upon request and by agreement, the Council undertakes construction or maintenance works for private purposes, utilising Council owned or leased assets and labour hire. These contract works include a cost recovery for all overhead and material expenses, and are undertaken in the best interests of the overall community.

During the year a total of 59 contract works were started, with income generated at \$47,000 and expenditure \$42,000. Some of these contract works included marking of sporting grounds and grading roads.

- Engineering Support Services

Council's Engineering Services department has continued to develop the long term Strategic Asset Management Plan and 10 year capital works program. The focus of the capital works program is the renewal of existing assets to ensure the sustainability of Council's service provision and the incorporation other strategic projects and master plan projects.

Throughout the year engineering design, specification, tendering and project management services have been used to deliver the 2014/15 capital works and the operational works budgets.

Detailed reporting on the delivery of the capital works program is provided earlier in this report. To ensure that operational programs are effective, Engineering Services staff process customer enquiries and service requests, and undertake inspections to determine and initiate appropriate responses.

During the year significant effort has been directed towards documenting transparent, accountable and evidence based service level standards, which will provide Council and the community with a detailed picture of the services and costs provided by Council. This will be used as the basis for further engagement with the community in defining future needs based upon the changing demographic, social and economic circumstances of the community.

- Parks and Reserves

During the 2014/15 Council's Works and Services Department undertook various operational and capital works projects to beautify our parks and reserves throughout the municipal area. The Department liaises with various contractors, community groups and schools to ensure the reserves are maintained to a suitable standard and to encourage a high level of community involvement and use in these areas.

2014/2015 has been a time of significant upgrade of our sporting fields.

First off the mark was the upgrade of the Wynyard Recreation Ground by Total Turf Care. The Parks team took back control of the ground from March this year. The grass cover has come on very nicely and the drainage is working well. This sports ground will service the municipal area for years to come.

Further ground surface renovations have been carried out on the Somerset Soccer Club's ground at Cardigan Street, complementing the work from the previous year. This has resulted in two high quality ground surfaces that have shared the load during the season, providing excellent playing and training conditions.

The Frederick Street Reserve has had a new cricket pitch installed this year and the Parks team have worked on improving the quality of the turf on this field.

Other major works undertaken by Council staff this year included the 120 crab apples planted as an avenue along Terra Nova Drive, continued re-development of gardens in Gutteridge Gardens, two garden beds at Boat Harbour have been cleaned out, one was re-planted and the other was converted back to lawn.

Another major project as part of the Sisters Beach Open Space Master Plan was the removal of 15 radiata pines and subsequent fencing and replanting the area with native plantings.



Council Chambers Garden Refurbishment

- Public Conveniences

During the year Council completed an upgrade of the Cam River Reserve toilets. The upgrade aesthetically enhanced the building and provided two unisex *Disability Discrimination Act 1992* compliant cubicles to replace the outdated and heavily degraded facility.

All other public conveniences within the municipal area have been received minor maintenance with the removal of graffiti.



Public Toilets Somerset

- Public Halls

The Council currently maintains a couple of public halls throughout the municipal area to serve the community.

During the year, Council officers continued works on an asbestos register to meet this obligation and have developed a regular program of inspections of all buildings containing asbestos to manage the risk to the public.

General operational and repair works were carried out on the various public halls in the municipal area along with more substantial works to the Railway Hall building in Wynyard.

The Railway Institute Hall received an external cladding upgrade to prevent moisture entering the building and ensure that it reaches its predicted asset life.

- Sporting Facilities

Council's public sporting grounds and facilities are available to the public for use in private functions, sporting events and training grounds subject to approved conditions and fee payments.

During the financial year, 596 applications were received for the use of Council reserves across Somerset and Wynyard. The most frequently used facilities were:

- ✚ Wynyard Recreation Ground – 26% (of all bookings)
- ✚ Frederick Street Reserve – 25%
- ✚ Langley Park – 16%
- ✚ Wynyard Showground – 15%

In 2014/15 the State Government provided \$30,000 to Wynyard Football Club for clubroom upgrades and \$320,000 to Council to reconstruct the Wynyard Recreation Ground oval facility.

Council were able to secure the services of Total Turf Care to undertake the upgrade works starting in October 2014 with the oval open for use in March 2015. Total Turf Care are a specialist contractor who have undertaken similar works at AFL grounds such as Blundstone Arena in Hobart and Aurora Stadium in Launceston.

The works involved the removal of the old bike track, installation of a comprehensive oval drainage system, new more efficient irrigation system and completely new turf growth.

Council is thankful for the State Government's funding of this upgrade. The provision of this funding will allow Council to fund other actions from the impending 10 year Open Space, Sport and Recreation Plan that will be completed next year for the Municipal Area.

It has been important to allow the new turf to fully establish to achieve the maximum long term benefit of the ground. To achieve this, the Wynyard Football Club had relocated a number of junior matches and training sessions throughout the season.

Council appreciates the cooperation shown by the Wynyard Football Club during the works and throughout the year.

- Stormwater Drainage

Council maintains piped drainage networks in the Wynyard, Somerset, Sisters Beach, Boat Harbour and Waratah areas, with over 3,400 connections across the municipal area.

A major upgrade project was undertaken in Bowick Street, Wynyard. Council upgraded the pipe size slightly in this area to meet service delivery objectives but the main driver for the works was that the existing pipe had started to fail underground resulting in a dangerous, high maintenance footpath above.

Council has installed 90 metres of new 225mm poly pipe along the back of the properties to the east of Hepples Road, Boat Harbour. The new pipe line is to stop erosion from a culvert under Port Road, Boat Harbour.



Doctors Rocks Drainage

Council has also installed a new drainage system to serve 14 residential properties at Doctors Rocks. This entailed the upgrade of the 300mm culvert under the Old Bass Highway to a 24 metre long 900mm diameter pipe. Connected to this pipe is 84 metres of 750mm pipe, 4 metres of 600mm pipe, 175 metres of 300mm pipe and 130 metres of 225mm pipe. This will assist with draining stormwater away from the properties to enable septic tanks to work more effectively because of reduced ground water.

- Transport Services

Transport Services is Council's major infrastructure category and requires continuing attention to meet the needs of the community. This is achieved through regular inspection programs, routine maintenance and attention to requests from the general public.

During the year, Council officers undertook capital works on various footpaths, roads and other transport services, some of the major jobs being the replacement of bridges on Margetts Road and Lowries Road. A bridge on Zig Zag Road had major repairs undertaken.

We did some additional drainage work on Port Road, Boat Harbour in an area with historic land movement. The aim is to mitigate how frequently this occurs in the future.

Council carried out its ongoing reseal and re-sheeting programs for sealed roads and unsealed roads respectively. These are important works to ensure that the roads do not deteriorate and become excessively expensive to repair.

There were upgrades to various junctions to install *Disability Discrimination Act 1992* compliant pedestrian ramps. These works are part of ongoing upgrades to ensure that Council's footpath network provides for the needs of all users within the community.

Various kerb and channel and footpath replacement works were undertaken in Wynyard and Somerset, specifically in Austin Street, Pelissier Street and Old Bass Highway east of Camp Creek. The works were identified for repair through Council's footpath and kerb and channel inspection program which prioritises projects based on risk management and safety strategies.



Sisters Beach Speed Limit Changes

- Waste Management Services

Council provides an integrated waste management service which aims to minimize waste to landfill, maximize recycling and diversion of green waste and dispose of residual waste to landfill in a cost efficient and environmentally responsible manner.

To achieve these aims Council is a member of the Cradle Coast Waste Management Group, which has a strategic goal for the period 2012 – 2017 of the diversion of 50% of waste from landfill for the whole of the Cradle Coast Region. Diversion currently stands at 6%. Through this group, the Council is also a participant in a region wide household recyclables collection and processing arrangement, managed by Dulverton Waste Management and delivered by Veolia Environmental Services. The volume of recyclables has declined 7.7% over the past three years, despite a 4.6% increase in the number of properties serviced. The past year has seen a continued decline of 2.8% in recyclables volume.

Council's major waste management activity is the weekly collection of household refuse from dwellings in Wynyard, Somerset, Boat Harbour Beach and Sisters Beach. In Waratah a fortnightly collection is made. Kerbside collections conducted by contractors and all material collected is transported and disposed of at the Port Latta Landfill. Over the past four years the tonnage of material to landfill from kerbside collection has declined by 6.5%, but this does include a 1.5% increase in 2014/15.

Transfer stations are provided at Wynyard and Waratah for depositing waste into bins for later transport to Port Latta. The operation of the Waratah Transfer Station is undertaken largely by in-house staff, while the Wynyard Transfer Station is operated under tender by a contractor. The contractor works cooperatively with Councils towards the minimisation of waste to landfill with a strong focus on resource recovery, recycling and green waste diversion programs. Over the past four years the tonnage to landfill from the transfer station has declined by 31% with a significant 22% decline in the past year, primarily due to the creation of a separate green waste disposal site at Wynyard.

The costs of the transfer station and disposal are met by the waste utility charge and by gate fees. Ten transfer station tickets are distributed to each household, along with their rate notice, as an offset against the waste utility charge. Each year approximately 37% of these tickets are redeemed at the gate. The reductions in tonnages have seen cost increases for transport and disposal of waste contained and waste management charges unchanged.

Recycling at the transfer stations sees materials transported to Dulverton to be processed by Veolia. The waste management services are priced to fully recover the costs of the services through utility charges and fees, and are not cross subsidized by the General Rate.

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